

Aetna Medicare ID Card Guide

Aetna and Coventry have been the same company since 2013. But we're now transitioning to one brand. Your provider contracts aren't impacted by our name and logo change.

To avoid confusion:

- Ask for your patient's ID card
- Refer to the website and phone number on the card if you have questions
- Print this flyer for office reference



In addition to the old Coventry logo, you may see one of these two logos on your patients' ID cards.

Sample ID Cards



The most important step for benefit verification is to check the H&PBP numbers on the bottom right of the ID card.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company, Coventry Health and Life Insurance Company and their affiliates (Aetna).

Aetna Medicare is a PDP, HMO, PPO plan with a Medicare contract. Our SNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal. See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.

