



We can help you find a new Medicare plan for 2027

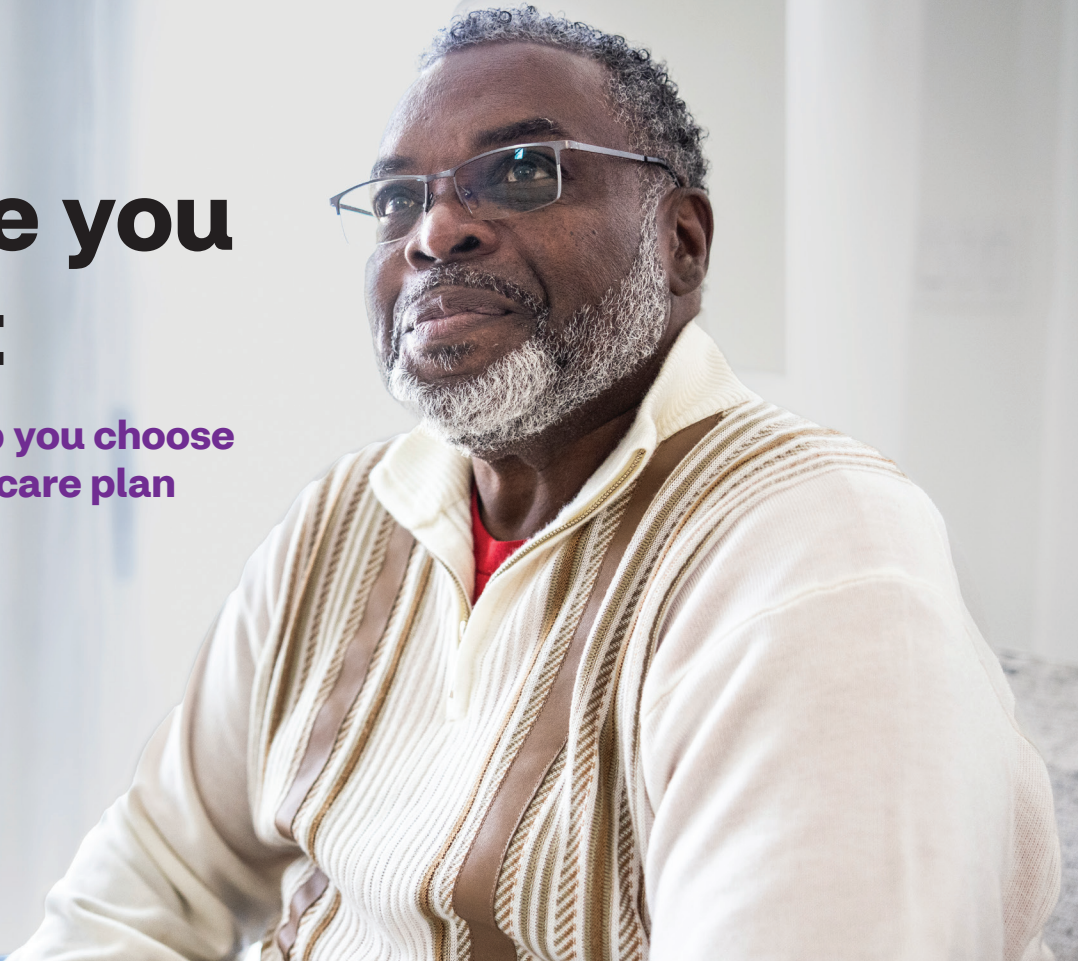
Your current Aetna® Medicare plan won't be available in 2027, and we're here to help you find new coverage with Aetna. Call us to enroll in a new Aetna Medicare Advantage plan.





Guidance you can trust

Together we can help you choose the right Aetna® Medicare plan



How to select and enroll in a new Aetna Medicare plan

Your current Aetna Medicare Advantage plan will no longer be available in 2027. To keep your Aetna coverage without interruption, be sure to enroll in a new Aetna Medicare plan by December 31. Don't worry — we're here to help. Start with these simple steps:

- 1 Review the plan information and commonly asked questions**
- 2 Give us a call to get your questions answered and discuss your Aetna Medicare options**
- 3 Enroll online or over the phone from October 15 to December 31**



If you're working with an agent, please contact them to review your Medicare plan options.

If you don't have an agent, call Aetna at **1-844-602-1505 (TTY: 711)**

We're available 8 AM to 8 PM, 7 days a week, October 1 to February 28.



Visit us online for more information: **[TakeAction.AetnaMedicare.com](https://www.aetna.com/medicare)**

Why continue as an Aetna® member in 2027?



\$0 monthly plan premiums



\$0 preventive screenings



Dental, vision and hearing benefits



\$0 copay on over 150 Tier 1 prescription drugs at preferred pharmacies



\$0 primary care provider copay



SilverSneakers® fitness and wellness resources

Not all benefits are available in every plan in your area.

Have questions or need help?

Call us: 1-844-602-1505 (TTY: 711)

You're never alone to deal with your health.
We look forward to continuing to guide and support you every step of the way.



Our people are at your side

We're here with personalized guidance and support. We want you to understand your Aetna® Medicare options and find the right plan for you.

Before you enroll, call us to get answers to these important questions

- What plans are available to me?
- Are my doctors included in these plans?
- Will these plans cover my prescription drugs? And are there any requirements, like prior authorization or step therapy?
- Do these plans include other benefits like dental, vision and hearing?



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Answers to common questions

- **Can I still use my current benefits?**
Yes. Your current benefits are active through December 31, 2026.
- **What happens after December 31?**
If you don't enroll in a new Medicare Advantage plan by **December 31**:
 - You'll lose your Medicare Advantage coverage.
 - Beginning January 1, 2027, you will only have Original Medicare. And Original Medicare doesn't include prescription drug coverage or additional benefits like SilverSneakers®. To keep these benefits, we urge you to enroll in a new Medicare Advantage plan as soon as possible beginning **October 15, 2026**.
- **When can I enroll?**
You can enroll in a new Medicare Advantage plan beginning **October 15**. Because your plan is ending, you're entitled to a Special Enrollment Period (SEP). This means you can enroll in a new Medicare plan until February 28, 2027. However, we encourage you to select and enroll in a new Medicare plan before **December 31**. That way, you can avoid a gap in your coverage and start receiving your new benefits on January 1, 2027.
- **How can I enroll in a new plan?**
 - Contact your local agent (if you have one)
 - Call Aetna at **1-844-602-1505 (TTY: 711)**
 - Go to **TakeAction.AetnaMedicare.com** to enroll online

Download a full list of FAQs at **TakeAction.AetnaMedicare.com**

Support and guidance when you need it

Together we can find a new Aetna® Medicare plan and help you prepare to enroll

- Call your agent or Aetna for personalized help finding a new Aetna Medicare plan
- Visit us online to review Aetna Medicare plan options.



Avoid a gap in your coverage

Enroll from October 15 to December 31.

During this period, we can help you enroll right at home — over the phone or online.



If you're working with an agent, please contact them to review your Medicare plan options.

If you don't have an agent, call Aetna at **1-844-602-1505 (TTY: 711)**
A licensed agent will answer your call.



To view plan options, visit **TakeAction.AetnaMedicare.com**

Aetna Medicare is a HMO, PPO plan with a Medicare contract. Our DSNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal. Plan features and availability may vary by service area. SilverSneakers is a registered trademark of Tivity Health, Inc. ©2026 Tivity Health, Inc. All rights reserved. The formulary and/or pharmacy network may change at any time. You will receive notice when necessary. The Aetna Medicare pharmacy network includes limited lower cost, preferred pharmacies in: Rural Nebraska, Rural North Dakota, Suburban West Virginia, Urban Kansas, Urban Missouri. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, members please call the number on your ID card, non-members please call **1-855-338-7027 (TTY: 711)** or consult the online pharmacy directory at **AetnaMedicare.com/pharmacyhelp**. To send a complaint to Aetna, call the Plan or the number on your member ID card. To send a complaint to Medicare, call **1-800-MEDICARE** (TTY users should call **1-877-486-2048**), 24 hours a day/7 days a week. If your complaint involves a broker or agent, be sure to include the name of the person when filing your grievance.