

Subject: **Aetna monthly OfficeLink Updates, July 2023 — policy changes and updates**  
Preheader: **Learn about important policy updates, material changes and amendments**

Trouble viewing this? [Read this email online.](#)



July 2023

## **This month's 90-day notices and related reminders**

We regularly review and adjust our clinical, payment and coding policies. Review our policies and claim edits on our Availity® provider portal.\* Just go to **Payer Space > Resources > Expanded Claim Edits.**

Or you may visit [Aetna.com](https://www.aetna.com) to see them.

## **Changes to our National Precertification List (NPL)**

This update applies to both our commercial and Medicare members.

### **New-to-market drugs that require precertification**

- Zynyz™ (retifanlimab-dlwr) — precertification is required effective July 1, 2023. This drug is part of the PD1/PDL1 drugs category.
- Syfovre™ (pegcetacoplan) — precertification is required effective July 1, 2023. This drug is part of the ophthalmic injectable category.
- Altuviiiio™ (efanesoctocog alfa) — precertification is required effective July 1, 2023. This drug is part of the blood clotting factors category.
- Lamzedo® (velmanase alfa) — precertification is required effective July 1, 2023. This drug is part of the enzyme replacement drugs category.

- Qalsody™ (tofersen) — precertification is required effective July 1, 2023. This drug is part of the amyotrophic lateral sclerosis (ALS) drugs category.
- Omisirge® (omidubicel) — precertification is required effective July 13, 2023.

### **Reminder: drugs that require precertification effective July 1, 2023**

- Prolia® (denosumab) — this drug is part of the osteoporosis drugs category.
- Stelara SC® (ustekinumab) — this drug is part of the immunologic agents category.
- Korsuva® (difelikefalin)
- Metastron™ (Strontium-89 Chloride injection) — this drug is part of the radiopharmaceutical drugs category.
- Pluvicto™ (Lutetium Lu 177 vipivotide tetraxetan) — this drug is part of the radiopharmaceutical drugs category.
- Monoferric® (ferric derismaltose) — this drug is part of the iron replacement therapy category.

### **Submitting precertification requests**

Be sure to submit precertification requests at least two weeks in advance. To save time, request precertification online. Doing so is fast, secure and simple.

You can submit most requests online through our [Availity provider portal](#).<sup>\*</sup> Or you can use your practice’s Electronic Medical Record (EMR) system if it’s set up for electronic precertification requests. Use our “Search by CPT® code” search function on our [precertification lists](#) page to find out if the code requires precertification.<sup>\*\*</sup>

Learn more about [precertification](#).

Are you asking for precertification on a specialty drug for a commercial or Medicare member? Then submit your request through Novologix®, also available on Availity®. Not registered for Availity? Go to [Availity](#) to register and learn more.

## **Urgent care claims with global code S9083**

This update applies to both our commercial and Medicare members.

When submitting urgent care claims with global code S9083, no other codes should be billed on the same date of service. This is applicable only for urgent care centers on an all-inclusive, Per Case, Per Diem, Per Visit, Per Unit, etc., contract rate. If you don’t follow appropriate coding or billing guidelines or current reimbursement policies, Aetna® may reject or deny the claim and recover and/or recoup claim payment.

If carve-out codes for services that are routinely performed in an urgent care setting are included in the contract, Aetna will separately reimburse for those codes when billed separately and not on the same date of service as the global code.

Note to Washington State providers: Your effective date for changes described in this article will be communicated following regulatory review.

## Infertility medical precertification requests

This update applies to our commercial members.

Aetna® infertility nurses want to work with you to get a quicker precertification determination. To expedite the process, follow these tips:

- Submit your requests via our [Availity provider portal](#)\* at least two weeks prior to the planned procedure.
- Include all clinical information using the Infertility Services Precertification Information Request form available to you on our [Forms page](#), under Medical Precertification.



**You can always find this information  
on our Availity provider portal.\***

[Access Availity](#)

You can also use our Code Edit Lookup tools on Availity. Just go to  
**Payer Space > Applications > Code Edit Lookup Tools.**  
And keep your Aetna® provider ID number handy to access them.

\*Availity is available only to providers in the U.S. and its territories.

\*\*CPT® is a registered trademark of the American Medical Association. 2022 All rights reserved.

**Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).**

All registered company names, products and services are the property of their respective owners.

**Help/contact us:** If you have any questions, please [contact us](#).

Want to stop receiving messages like these through email? [Unsubscribe](#) at any time.

We are located at 151 Farmington Avenue, Hartford, CT 06156.

[Privacy Statement](#) | [Terms of Use](#) | [Privacy Information](#)

©2023 Aetna Inc.  
2392550-01-01