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Take a beat.

Your essential reminders are here.

Read up on essential news

We want to keep you informed. Here are a few important news items and reminders for you this month.

We're going paperless! Here's how to get electronic EOB statements and payments

Starting in September 2021 through 2022, we're phasing out paper Explanation of Benefits (EOB) statements and checks. Sign up before it's your turn. If you don't enroll to receive direct deposit payments, you may receive future payments by virtual credit card. Keep reading to learn more.

Get EOB statements from Availity®

Register for our [provider portal on Availity](#). Get identical copies of your EOB statements from the Availity Remittance Viewer. Then print or save them to your computer. You won't need to wait for them to arrive in the mail.

Sign up for direct deposit payments

Sign up for direct deposit payments at [Payer Enroll Services](#). We stopped using EnrollHub® effective September 1. Even if you're already enrolled to receive direct deposit payments (or electronic remittance advice), use the new portal to make changes.

Visit [AetnaPaperlessOffice](#) to learn more about your options.

Effective date change for additional National Correct Coding Initiative (NCCI) edits

The Centers for Medicare & Medicaid Services (CMS) creates and sponsors the NCCI, which is a collection of bundling edits. NCCI edits are for services performed only by the same provider on the same date of service.



You can always find these policies on our Availity provider portal.

[Access Availity](#)

Quick reminder: you can also use our Code Edit Lookup tools on Availity.

Just go to Payer Spaces > Applications > Code Edit Lookup Tools. And keep your Aetna® provider ID number handy to access them.

In May, we told you we would be updating and adding additional edits based on the NCCI policy. These updates have been delayed and will now become effective January 1, 2022.

Pay percent reductions for multiple endoscopies

In the September issue of OLU, we said that, effective December 1, 2021, we would begin adjusting payment for multiple endoscopy procedures in the same family when billed by the same surgeon or assistant surgeon on the same date of service for the same member.

We delayed the policy changes and will begin applying pay percent reductions on March 1, 2022.

Tumor marker criteria

Review our [Clinical Policy Bulletin 0352 — Tumor Markers](#) to find the criteria for medically necessary tumor markers as well as tumor markers we consider experimental and investigational.

Drug testing

Review our [Clinical Policy Bulletin 0965 — Drug Testing in Pain Management and Substance Use Disorder Treatment](#) for the criteria for presumptive urine drug testing for medical necessity and the documentation required to support testing.

Changes to our National Precertification List (NPL)

The following new-to-market drug requires precertification

Skytrofa® (lonapegsomatropin-tcgd) — precertification is required starting November 1, 2021. This drug is part of the Growth Hormone and Insulin-Like Growth Factor Drugs category.

Submitting precertification requests

Be sure to submit precertification requests at least two weeks in advance. To save time, request precertification online. Doing so is fast, secure and simple.

You can submit most requests through our [Avality provider portal](#). Or you can use your practice's Electronic Medical Record (EMR) system if it's set up for electronic precertification requests. Use our "Search by CPT code" search function on our [precertification lists page](#) to find out if the code requires precertification.

Precertification requests for specialty drugs

Are you asking for precertification on a specialty drug for a commercial or Medicare member? Then submit your request through Novologix®, also available on our [Availity provider portal](#).

Not registered for Availity®? Go to [Availity](#) to register and learn more.

[Learn more about precertification.](#)

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