

**ALIC PPO APPROVALS:**

<b>PRIOR AUTHORIZATION DECISION</b>	<b>TOTALS</b>
PRIOR AUTH REQUEST THAT RESULT IN APPROVAL	58

**ALIC PPO ADVERSE DETERMINATIONS:**

<b>HEALTH CARE SERVICE (SOURCE OF REQUEST)</b>	<b>DENIED</b>	<b>DENIAL OVERTURNED AFTER APPEAL</b>	<b>DENIAL UPHELD AFTER APPEAL</b>
CALL	2	0	0
EMAIL	0	0	0
EPA (ELECTRONICALLY SUBMITTED REQUESTS)	21	0	0
FAX	1	0	0
<b>GRAND TOTAL</b>	<b>24</b>	<b>0</b>	<b>0</b>
<b>APPEAL TOTALS</b>	<b>0</b>		

**ALIC PPO PRIOR AUTHORIZATION DENIAL REASONS:**

<b>DENIAL REASONS</b>	<b>COUNT OF DENIALS</b>
UNABLE TO OBTAIN ALL CLINICAL INFO FROM PROVIDER WHICH IS REQUIRED TO MAKE A DECISION	10
DID NOT MEET CLINICAL CRITERIA	9
DID NOT MEET CLINICAL CRITERIA FOR A MEDICAL EXCEPTION - DRUG IS EXCLUDED FROM PLAN	3
DID NOT MEET CLINICAL CRITERIA - STEP THERAPY IS REQUIRED	2
DID NOT MEET CLINICAL CRITERIA - DRUG HAS QUANTITY LIMITS	0
<b>GRAND TOTAL</b>	<b>24</b>