

Hospital CMS Beneficiary Notices (MOON, IM, DND)

The Centers for Medicare & Medicaid Services (CMS) periodically releases updated, Office of Management and Budget (OMB)–approved versions of standardized beneficiary notices applicable to Aetna® Medicare Advantage members, including:

- **Medicare Outpatient Observation Notice (MOON)** (CMS-10611)
- **Important Message from Medicare (IM)** (CMS-10065)
- **Detailed Notice of Discharge (DND)** (CMS-10066)

These notices are updated on a recurring cycle (every three years) and are made available by CMS through its official Beneficiary Notices Initiative (BNI) webpage.

Language access and accessibility requirements

Hospitals and other providers are **covered entities** and are responsible for ensuring compliance with applicable **language access and accessibility requirements**, including those under **Section 1557 of the Affordable Care Act** and **Section 504 of the**

Rehabilitation Act of 1973. This includes providing:

- Language assistance services for individuals with limited English proficiency (LEP)
- Alternate formats such as large print, Braille or audio, as applicable

CMS provides the MOON, IM and DND notices in **English, Spanish and Large Print**, as well as **Notices of Availability (NoAs)** for Language Assistance Services and Auxiliary Aids and Services translated into **46 languages**.

Provider responsibility

Delivery, explanation, documentation and compliance related to the **MOON, IM and DND** remain the responsibility of the provider, consistent with CMS requirements.

CMS resources:

- **[Beneficiary Notices Initiative \(BNI\)](#)**
 - Official CMS OMB MOON, IM, DND forms, Instructions, FAQs, available in Spanish and Large Print
- **Notices of Availability (NoAs)**, translated into 46 languages, visit [Marketing Models, Standard Documents, and Educational Material | CMS](#), then click on “[CY 2026 Model Materials - updated \(ZIP\)](#),” then click “Translated NoA zip.”
- **MLN Connects Newsletters**
 - [MOON 2/26/26](#)
 - [IM & DND 3/19/26](#)
- **[Medicare Claims Processing Manual - Chapter 30](#)**
 - MOON requirements - Section 400
 - Expedited Determinations of Inpatient Hospital Discharges - Section 200

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