

2020 IL Prior Authorization Statistics- Aetna Life Insurance Company and Aetna Health Inc.  
as required by the Illinois Prior Authorization Reform Act

<b>Illinois 2020 Prior Authorization Statistics</b>	<b>Total</b>
Total number of prior authorization requests received	11,185
Total number of prior authorization requests denied	3,011
Total number of denied prior authorization requests upheld after appeal	25
Total number of denied prior authorization requests overturned after appeal	17
Top 5 denial reasons:	
1.) Does Not Meet Medical Necessity	
2.) Required Treatment/Testing not completed	
3.) Coverage Denial- Not a Covered Service	
4.) Lack of Clinical	
5.) Other Coverage Primary	
Average time between submission of a prior authorization request and response	1.511