

# Aetna Medicare PPO plans

## Quick reference guide

### If you are a nonparticipating provider

We've put together this quick reference guide to assist you with providing care for our Aetna Medicare Advantage (MA) PPO plan members.

#### Here's what you need to know:

- Our MA PPO plan members can receive covered services from participating providers or from nonparticipating providers who are eligible to receive payment from Medicare and are willing to accept the plan.
- These MA PPO plans provide all the benefits of Original Medicare and more, such as unlimited hospitalization and coverage for certain preventive services.
- These members have an Aetna Medicare (PPO) ID card — **see examples on page 2.**

### Seeing members enrolled in our Medicare PPO plan?

If you're a nonparticipating provider, no contract is required to see members enrolled in these plans.

#### Here's what you need to know:

- We will pay Medicare-allowable rates to you for clean claims for covered services, less the member copayment, coinsurance, and/or deductible, as described and required under MA regulations and the member's MA PPO plan. Limiting charges apply.
- Use simplified billing — submit one bill to Aetna and get one remittance.
- No referrals are required to see members enrolled in these plans.
- Precertification is recommended but not required.
- These members have an Aetna Medicare (PPO) ID card — **see examples on page 2.**



### Electronic claims submission

Use our electronic payer ID# 60054.

### Paper claims submission

Mail all claims to the address on the back of the member’s ID card.

Submit all paper claims as soon as possible using an Aetna® claims form. You can also use the standard CMS-1500 Health Insurance Claim form or the UB-04 Hospital Claim form.

### Reimbursement and claims processing information

You should collect the member’s copayment, coinsurance, and/or deductible for covered services and submit all clean claims for covered services to us for payment. On claims and encounters submitted to us, remember to include the patient-paid amounts.

Claims will be processed in accordance with:

- Original Medicare billing rules
- Medicare fee schedule
- All prospective payment system requirements
- Local coverage determinations
- The member’s plan documents, including their Evidence of Coverage.
- Medicare limiting charges apply.

Want to join our network?  
Go to <https://www.aetna.com/health-care-professionals.html>, then select “Join our network.”

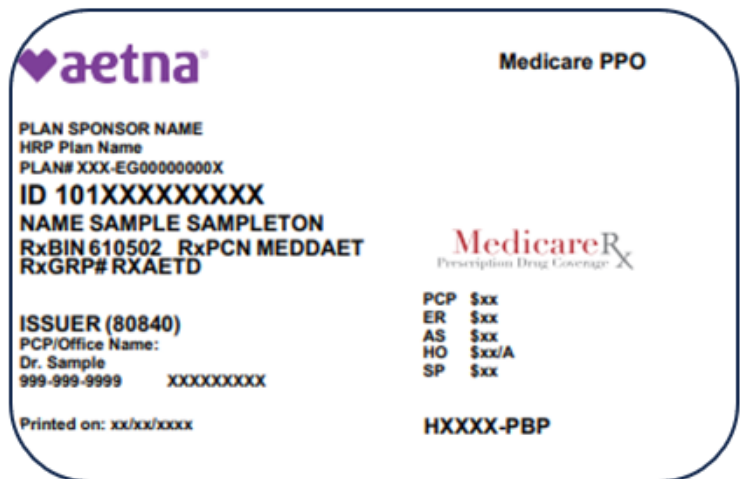
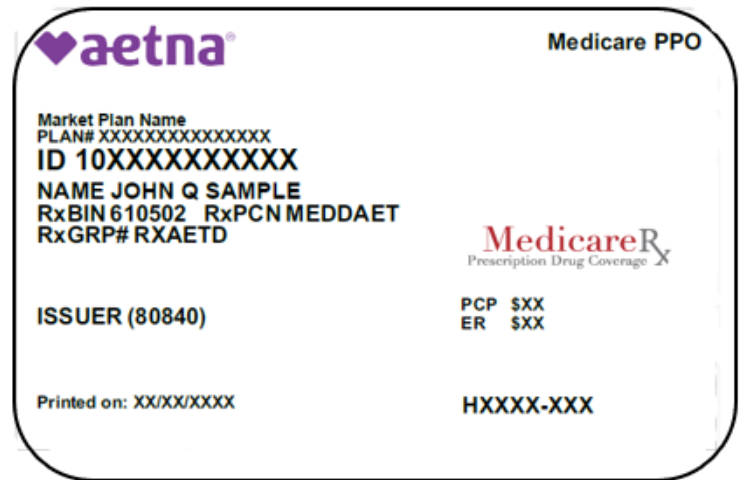
### Online resources

We have tools to make things easier for you. Plus, you can find more information about Aetna Medicare plans. Go to <https://www.aetna.com/health-careprofessionals.html> Then, based on your interest, choose:

- “Working with us”
- “Claims”
- “Resources”

If you have questions after reviewing the information on our website, call our Provider Service Center at **1-800-624-0756 (TTY: 711)**.

### Aetna Medicare PPO member ID card samples



Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies (Aetna).

