

Stay current

Provider Data Management on Availity.

Get it done fast!

The provider data management (PDM) tool on Availity allows you to update information about your business and providers. When you keep your information current, it helps our members find and connect with you for care by providing us with accurate information about your practice. When you make updates in PDM, it allows you to share information with Aetna and other payers, reducing phone calls to your office.

Here's what you can do on PDM

PDM is a multi-payer tool that gives you the ability to add or update your demographic information. **Not all available fields within PDM are supported by Aetna.** The fields we do support are listed below. When you submit your changes using PDM, the changes are updated to our provider database and directory.

PDM field	Type 1 Individual Physician	Type 2 Facility
Primary address Indicator	Yes	Yes
Service location address	Yes	Yes
Provider name	Yes	Use Provider Data Submission form on Aetna.com
Appointment phone	Yes	Use Provider Data Submission form on Aetna.com
Accepting new patients	Yes	Use Provider Data Submission form on Aetna.com
Specialty	Yes	Use Provider Data Submission form on Aetna.com
Handicap accessibility	Yes	Yes
Office hours	Yes	Yes
NPI	Yes	Yes
Gender	Yes	Use Provider Data Submission form on Aetna.com
Language	Yes	Use Provider Data Submission form on Aetna.com
Board certification	Yes	Use Provider Data Submission form on Aetna.com
Education/degree	Yes	Use Provider Data Submission form on Aetna.com
Hospital affiliation	Yes	Use Provider Data Submission form on Aetna.com
Key Staff (contact information)	Yes	Yes
Office staff language	Yes	Yes
Email	Yes	Yes
Practice name	No	Yes
Telemedicine indicator	Yes	Yes
Ethnicity	Yes	No



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