Quality when it counts most
Exchange Institutes of Excellence®
transplant hospitals

Sometimes the best, life-saving option may be an organ or bone marrow/stem cell transplant. These operations require a special degree of skill and care. So it’s important to look for hospitals known for quality of care. We’ve simplified the process.

As a member, you have a special network of hospitals that specialize in organ and bone marrow/stem cell transplants. We call these hospitals our Exchange - Institutes of Excellence® (Exchange IOE for short). They participate in the network only for the type of transplant listed in this directory.

To help you with this, Aetna has nurses and coordinators dedicated to you under a program called the National Medical Excellence Program® (NME for short). This staff will work with you and your providers throughout your transplant care.

If your plan has more than one level of preferred benefits, it is especially important that you coordinate your care through our NME nurses and coordinators.

You must use one of these hospitals to be covered for transplant services including:

- Evaluation
- Transplant
- Follow-up care

You need preauthorization – or preapproval – before we'll cover the services. If a hospital isn’t part of the Exchange IOE network, it’s considered nonparticipating or nonpreferred for transplant-related services. This is true even if that hospital participates for other types of services.

Exchange IOE requirements were created by working with experts on these health conditions. You can review these requirements at: https://www.aetna.com/content/dam/aetna/pdfs/aetnacom/healthcare-professionals/documents-forms/Aetna-Institutes-of-Excellence.pdf
Arizona
Banner Gateway MD Anderson Medical Center
1900 North Highley Road
Gilbert, AZ 85234
Ad: Bone Marrow Transplant - Auto
Bone Marrow Transplant - Auto

Banner University Medical Center Phoenix Campus
1111 East McDowell Road
Phoenix, AZ 85006
TTY: 711
Ad: Heart Kidney Liver Pancreas Pancreas after Kidney Simultaneous Pancreas Kidney

BannermHealth John C. Lincoln Medical Center
10460 N. 92nd Street, #300
Scottsdale, AZ 85260
TTY: 711
Ad: Kidney Lung

BannermHealth Scottsdale Medical Center
10460 N. 92nd Street, #300
Scottsdale, AZ 85258
TTY: 711
Ad: Bone Marrow Transplant - Auto (Outpatient Services ONLY)
Bone Marrow Transplant - Auto (Outpatient Services ONLY)

BannermHealth Scottsdale Medical Center
1900 North Highley Road
Gilbert, AZ 85234
TTY: 711
Ad: Bone Marrow Transplant - Auto
Bone Marrow Transplant - Auto

APN# 2693598-05-01 (09/23)
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Florida

Memorial Hospital West
703 North Flamingo Road
Pembroke Pines, FL 33028
(954) 436-5000
(TTY: 711)
Adult:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T

Memorial Regional Hospital
3501 Johnson Street
Hollywood, FL 33021
(954) 987-2000
(TTY: 711)
Adult:
- Heart
- Kidney

Memorial Regional Hospital (Joe DiMaggio Children’s Hospital at Memorial)
1005 Joe DiMaggio Drive
Hollywood, FL 33021
(954) 987-2000
(TTY: 711)
Pediatric:
- Heart
- Kidney

Nicklaus Children’s Hospital
3100 Southwest 62nd Avenue
Miami, FL 33155
Pediatric:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T

Shands Transplant Center at University of Florida
1600 Southwest Archer Road
Gainesville, FL 32610
(352) 265-0943
(TTY: 711)
Adult:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T
- Heart
- Kidney
- Liver
- Lung
- Pancreas
- Pancreas after Kidney
- Simultaneous Pancreas
- Kidney
Pediatric:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T
- Heart
- Kidney
- Liver
- Lung
- Pancreas
- Pancreas after Kidney
- Simultaneous Pancreas
- Kidney

Sylvester Comprehensive Cancer Center
1470 Northwest 12th Avenue
Miami, FL 33136
(305) 243-1000
(TTY: 711)
Adult:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T

Tampa General Hospital
1 Tampa General Circle
Tampa, FL 33606
(813) 844-7000
(TTY: 711)
Adult:
- Heart
- Kidney
- Liver
- Lung
- Pancreas
- Pancreas after Kidney
- Simultaneous Pancreas
- Kidney
Pediatric:
- Kidney

Georgia

AU Medical Center
1120 13th Street
Augusta, GA 30912
(706) 721-0211
(TTY: 711)
Adult:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T
- Kidney

Children’s Healthcare of Atlanta
1405 Clifton Road Northeast
Atlanta, GA 30322
(404) 755-6000
(TTY: 711)
Pediatric:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T
- Heart
- Kidney
- Liver
- Lung
- Pancreas
- Pancreas after Kidney
- Simultaneous Pancreas
- Kidney

Illinois

Advocate Christ Medical Center
4440 95th Street
Oak Lawn, IL 60453
(708) 684-9000
(TTY: 711)
Adult:
- Heart
- Kidney

Advocate Lutheran General Hospital
1775 Dempster Street
Park Ridge, IL 60068
(847) 725-2210
(TTY: 711)
Adult:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T
- Kidney
- Liver
- Pancreas
- Pancreas after Kidney
- Simultaneous Pancreas
- Kidney

Ann & Robert H. Lurie Children’s Hospital of Chicago
225 East Chicago, Avenue
Chicago, IL 60611
(312) 227-4000
(TTY: 711)
Pediatric:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T
- Heart
- Kidney
- Liver

Loyola University Medical Center
2660 South First Avenue
Maywood, IL 60153
(708) 216-9000
(TTY: 711)
Adult:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T
- Heart
- Kidney
- Liver
- Lung
- Pancreas
- Pancreas after Kidney
- Simultaneous Pancreas
- Kidney

Northside Hospital
The Blood and Marrow Transplant Group of GA at Northside Hospital
960 Johnson Ferry Road Suite 400
Atlanta, GA 30342
(404) 255-1330
(TTY: 711)
Adult:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T

University of Illinois Hospital
1740 West Taylor Street
Chicago, IL 60612
(312) 996-1000
(TTY: 711)
Adult:
- Kidney
- Liver
- Pancreas
- Pancreas after Kidney
- Simultaneous Pancreas
- Kidney
Pediatric:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T
- Heart
- Kidney
- Liver
- Lung
- Pancreas
- Pancreas after Kidney
- Simultaneous Pancreas
- Kidney

Indiana

St. Vincent Hospital & Health Care
2001 West 66th Street
Indianapolis, IN 46260
(317) 336-2345
(TTY: 711)
Adult:
- Heart
- Kidney

Iowa

Iowa Methodist Medical Center
1200 Pleasant Street
Des Moines, IA 50309-1453
515-241-4044
(TTY: 711)
Adult:
- Kidney

University Hospitals & Clinics
200 Hawkins Drive
Iowa City, IA 52242
(319) 356-1816
(TTY: 711)
Adult:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T
- Heart
- Kidney
- Liver
- Lung
- Pancreas
- Pancreas after Kidney
- Simultaneous Pancreas
- Kidney

Kansas

University of Kansas Hospital Authority
4000 Cambridge Street
Kansas City, KS 66160
(913) 588-5000
(TTY: 711)
Adult:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto
- CAR-T
- Heart
- Kidney
- Liver
- Pancreas
- Pancreas after Kidney
- Simultaneous Pancreas
- Kidney

Kentucky

U of L Health
200 Abraham Flexner Way
Louisville, KY 40202
(502) 587-4011
(TTY: 711)
Adult:
- Heart
- Kidney
- Liver

University Medical Center
James Graham Brown Cancer Center
530 South Jackson Street
Louisville, KY 40202
(502) 582-3000
(TTY: 711)
Adult:
- Bone Marrow Transplant
  - Allo
- Bone Marrow Transplant
  - Auto

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### Kentucky

#### University of Kentucky Hospitals
800 Rose Street
Suite D104
Lexington, KY 40536

TTY: 842-3000

<table>
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<tr>
<th>Kentucky</th>
<th>Adult:</th>
<th>Bone Marrow Transplant - Allo</th>
<th>Bone Marrow Transplant - Auto</th>
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#### Maryland

**Johns Hopkins Hospital**
600 North Wolfe Street
Baltimore, MD 21287

TTY: 866-5000

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#### Louisiana

**Ochsner Foundation Hospital**
1514 Jefferson Highway
New Orleans, LA 70121

TTY: 842-3000

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#### Missouri

**William Beaumont Hospital**
3601 W. Thirteen Mile Road
Royal Oak, MI 48073

TTY: 711

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### New Hampshire

**Mary Hitchcock Memorial Hospital**
1 Medical Center Drive
Lebanon, NH 03756

TTY: 711

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<th>Adult:</th>
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New Jersey

Hackettstown University Medical Center
30 Prospect Avenue
Hackettstown, NJ 07840
(908) 756-3000
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
CAR-T
Pancreas
Kidney
Simultaneous Pancreas Kidney

Newark Beth Israel Medical Center
210 Lyons Avenue
Newark, NJ 07112
(201) 996-7000
TTY: 711
Adult:
Heart
Pancreas
Kidney
Simultaneous Pancreas Kidney

Robert Wood Johnson University Hospital
One Robert Wood Johnson Place
New Brunswick, NJ 08901
(732) 225-3000
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
CAR-T
Heart
Kidney
Pancreas
Simultaneous Pancreas Kidney

St. Barnabas Medical Center
94 Old Short Hills Road
Livingston, NJ 07039
(973) 973-5000
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
Heart
Kidney
Liver
Pancreas
Simultaneous Pancreas Kidney

University Hospital
150 Bergen Street
Newark, NJ 07112
(973) 971-4300
TTY: 711
Adult:
Liver

Virtua Our Lady of Lourdes Hospital
1030 Madison Avenue
Camden, NJ 08103
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
CAR-T
Heart
Kidney
Pancreas
Simultaneous Pancreas Kidney

New York

Cohen Children's Medical Center of NY
269-01 76th Avenue
New Hyde Park, NY 11040
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
Heart
Kidney
Liver
Pancreas
Simultaneous Pancreas Kidney

Montefiore Medical Center
111 East 210th Street
Bronx, NY 10457
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
Heart
Kidney
Liver
Pancreas
Simultaneous Pancreas Kidney

New York University
155 3rd Avenue
New York, NY 10011
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
Heart
Kidney
Liver
Pancreas
Simultaneous Pancreas Kidney

Stony Brook University Hospital
100 Nicols Road
Stony Brook, NY 11794
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
Heart
Kidney
Liver
Pancreas
Simultaneous Pancreas Kidney

Strong Memorial Hospital - University of Rochester
601 Elmwood Avenue
Rochester, NY 14642
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
Heart
Kidney
Liver
Pancreas
Simultaneous Pancreas Kidney

Westchester Medical Center
100 Woods Road
Valhalla, NY 10595
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
Heart
Kidney
Liver
Pancreas
Simultaneous Pancreas Kidney

North Carolina

North Carolina Baptist Hospital
Medical Center Boulevard
Winston-Salem, NC 27157
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
Heart
Kidney
Liver
Pancreas
Simultaneous Pancreas Kidney

Ohio

Cincinnati Children's Medical Center
3323 Burnet Avenue
Cincinnati, OH 45229
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
Heart
Kidney
Liver
Pancreas
Simultaneous Pancreas Kidney

University Hospitals of Cleveland Regional Pediatric and Children's Hospital Cancer Center
1100 Euclid Avenue
Cleveland, OH 44106
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
Heart
Liver
Pancreas
Simultaneous Pancreas Kidney

University of Cincinnati Medical Center
234 Goodman Street
Cincinnati, OH 45219
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
Heart
Liver
Pancreas
Simultaneous Pancreas Kidney

Oklahoma

INTEGRIS Baptist Medical Center
3300 Northwest Expressway
Oklahoma City, OK 73112
TTY: 711
Adult:
Heart
Kidney
Liver
Pancreas
Simultaneous Pancreas Kidney

University Hospitals Cleveland Medical Center
1100 Euclid Avenue
Cleveland, OH 44106
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
Heart
Kidney
Liver
Pancreas
Simultaneous Pancreas Kidney

Oregon

Legacy Good Samaritan Hospital and Medical Center dba Northwest Marrow Transplant Program
1015 Northwest 22nd Avenue
Portland, OR 97210
TTY: 711
Adult:
Bone Marrow Transplant - Allo
Bone Marrow Transplant - Auto
Heart
Kidney
Liver
Pancreas
Simultaneous Pancreas Kidney

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### Utah

- **University of Utah Hospital and Clinic**
  - 50 North Medical Drive
  - Salt Lake City, UT 84132
  - 801-587-6496 (TTY: 711)
  - Adult:
    - Bone Marrow Transplant - Allo
    - Bone Marrow Transplant - Auto
    - CAR-T
    - Heart
    - Kidney
    - Liver
    - Lung
    - Pancreas
    - Pancreas after Kidney
    - Simultaneous Pancreas Kidney

### Virginia

- **Inova Fairfax Hospital**
  - 3300 Gallows Road
  - Falls Church, VA 22042
  - (703) 776-4000 (TTY: 711)
  - Adult:
    - Heart
    - Kidney
    - Lung
    - Pancreas
    - Pancreas after Kidney
    - Simultaneous Pancreas Kidney

- **University of Virginia Medical Center**
  - Hospital Drive & Jefferson Park Avenue
  - Charlottesville, VA 22908
  - (434) 924-8499 (TTY: 711)
  - Adult:
    - Bone Marrow Transplant - Allo
    - Bone Marrow Transplant - Auto
    - CAR-T
    - Heart
    - Kidney
    - Liver
    - Lung
    - Pancreas
    - Pancreas after Kidney
    - Simultaneous Pancreas Kidney
    - Pediatric:
      - Bone Marrow Transplant - Allo
      - Bone Marrow Transplant - Auto
      - CAR-T
      - Heart
      - Kidney
      - Liver
      - Pancreas
      - Pancreas after Kidney
      - Simultaneous Pancreas Kidney

### Washington

- **Fred Hutchinson Cancer Center**
  - 825 Eastlake Avenue East
  - Seattle, WA 98109-1023
  - (206) 289-1200 (TTY: 711)
  - Adult:
    - Bone Marrow Transplant - Allo
    - Bone Marrow Transplant - Auto
    - CAR-T
    - Pediatric:
      - Bone Marrow Transplant - Allo
      - Bone Marrow Transplant - Auto
      - CAR-T

- **Swedish Medical Center**
  - 447 Broadway
  - Seattle, WA 98122
  - (206) 386-6000 (TTY: 711)
  - Adult:
    - Kidney
    - Liver
    - Pancreas
    - Pancreas after Kidney
    - Simultaneous Pancreas Kidney

- **University of Washington Medical Center**
  - 1959 Northeast Pacific Street
  - Seattle, WA 98195
  - (206) 598-3300 (TTY: 711)
  - Adult:
    - Heart
    - Kidney
    - Liver
    - Lung
    - Pancreas
    - Pancreas after Kidney
    - Simultaneous Pancreas Kidney

### West Virginia

- **West Virginia University Hospital**
  - 1 Medical Center Drive
  - Morgantown, WV 26505
  - (304) 598-4000 (TTY: 711)
  - Adult:
    - Bone Marrow Transplant - Allo
    - Bone Marrow Transplant - Auto
    - CAR-T
    - Pediatric:
      - Bone Marrow Transplant - Allo
      - Bone Marrow Transplant - Auto
      - CAR-T

### Wisconsin

- **Children's Hospital of Wisconsin**
  - 900 West Wisconsin Avenue
  - Milwaukee, WI 53226
  - (414) 266-2000 (TTY: 711)
  - Pediatric:
    - Bone Marrow Transplant - Allo
    - Bone Marrow Transplant - Auto
    - CAR-T

- **University of Wisconsin Hospital & Clinic**
  - 600 Highland Avenue
  - Madison, WI 53792
  - (608) 263-6400 (TTY: 711)
  - Adult:
    - Bone Marrow Transplant - Allo
    - Bone Marrow Transplant - Auto
    - CAR-T
    - Heart
    - Kidney
    - Liver
    - Lung
    - Pancreas
    - Pancreas after Kidney
    - Simultaneous Pancreas Kidney
    - Pediatric:
      - Bone Marrow Transplant - Allo
      - Bone Marrow Transplant - Auto
      - CAR-T

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