Request For Information (RFI): Facility must submit a completed, current year, standardized response to the RFI.

**Access:** Aetna must determine that it has a need for facility’s specific pediatric congenital heart surgery services in its Institutes of Excellence network.

**Contractual Status:** There must be an executed, participating Health Services Agreement covering pediatric congenital heart surgery services. All physicians providing these services must be participating with Aetna.

**Designation Process:**
Aetna’s Institutes of Excellence Oversight Committee (IOEOC) has sole discretion in making final determinations on eligibility.

**Program Criteria:**

**Facility Certification**
- Facility must maintain accreditation by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO).

**Data Management**
- Programs must have the ability to collect, analyze, and report data, and must submit updated information to Aetna annually.

**Program Processes**
- Facility must agree to provide written notice to Aetna of any changes in its ability to deliver services to our members.
- Facility must be willing to allow site visits with appropriate National Medical Excellence Program® (NME) staff.
- Facility must disclose and explain any history of closure or suspension to the satisfaction of the Institutes of Excellence Oversight Committee (IOEOC).
- Facility must maintain general and professional liability and other insurance, as necessary.
- Program must have a quality improvement process in place.

**Program-Specific Criteria:**
- Volume of at least 150 pediatric congenital heart surgery operations per year
- Dedicated pediatric cardiac anesthesia
- ECMO capability
- Neonatal interventional cardiac-catheter capability
- Two or more dedicated Aetna-participating pediatric cardiac surgeons
- Dedicated ICU for pediatric cardiac care

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies. (Aetna)

March 31, 2017