

Aetna Institutes of Excellence™
Pediatric Congenital Heart Surgery Facilities
Summary of Criteria
Requirements for Consideration

Request For Information (RFI): Facility must submit a completed, current year, standardized response to the RFI.

Access: Aetna must determine that it has a need for facility's specific pediatric congenital heart surgery services in its Institutes of Excellence network.

Contractual Status: There must be an executed, participating Health Services Agreement covering pediatric congenital heart surgery services. All physicians providing these services must be participating with Aetna.

Designation Process:

Aetna's Institutes of Excellence Oversight Committee (IOEOC) has sole discretion in making final determinations on eligibility.

Program Criteria:

Facility Certification

- Facility must maintain accreditation by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO).

Data Management

- Programs must have the ability to collect, analyze, and report data, and must submit updated information to Aetna annually.

Program Processes

- Facility must agree to provide written notice to Aetna of any changes in its ability to deliver services to our members.
- Facility must be willing to allow site visits with appropriate National Medical Excellence Program® (NME) staff.
- Facility must disclose and explain any history of closure or suspension to the satisfaction of the Institutes of Excellence Oversight Committee (IOEOC).
- Facility must maintain general and professional liability and other insurance, as necessary.
- Program must have a quality improvement process in place.

Program-Specific Criteria:

- Volume of at least 150 pediatric congenital heart surgery operations per year
- Dedicated pediatric cardiac anesthesia
- ECMO capability
- Neonatal interventional cardiac-catheter capability
- Two or more dedicated Aetna-participating pediatric cardiac surgeons
- Dedicated ICU for pediatric cardiac care

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies. (Aetna)

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