



Extensions of New York emergency rules for COVID-19.

Dear Valued Partner,

CVS Health and Aetna are here to support you during the COVID-19 pandemic. We want you to know that New York has extended the emergency rules that waive patient cost share for certain services. The extensions last until May 11, 2023.

Please don't collect patient cost-share for these services.

Under the emergency orders, cost sharing is currently waived for the following services:

- In-network COVID-19 lab testing.
- Certain visits to diagnose a patient with COVID-19 (in-network telehealth*, in-network office, in-network outpatient, in-network urgent care, and hospital emergency room).

How we'll pay your claims for covered services.

When the above services are rendered on an in-network basis, Aetna will pay your contracted rate. We'll include the member cost share until May 11, 2023. Cost-share includes deductibles, copayments and coinsurance.

Check the member's plan to see if they qualify.

The New York rules apply only to:

- Fully insured commercial health plans written in New York
- Student health plans and municipal cooperative health plans subject to the jurisdiction of New York

*Effective June 4, 2021, New York includes audio-only visits under the definition of telehealth for this emergency order.

Here's how you can learn more.

Aetna has information on cost-sharing waivers for other plans on **Aetna.com**. If you have questions, call your Aetna representative. Visit the New York Department of Financial Services website at **DFS.NY.gov** for details on New York's COVID-19 guidance and rules.

Aetna is the brand name used for products and services provided by one or more of the Aetna brand of subsidiary companies, including Aetna Life Insurance Company and its affiliates (Aetna).

Aetna is part of the CVS Health family of companies.