
Dear Valued Partner,

CVS Health and Aetna are here to support you during this evolving COVID-19 outbreak. We want you to know that New York has announced extensions of the emergency rules that waive patient cost share for certain services. The extensions last until March 5, 2021.

Please don’t collect patient cost-share for these services.
Under the emergency orders, cost sharing is currently waived for the following services:
- In-network telemedicine.
- In-network COVID-19 lab testing.
- Certain visits to diagnose a patient with COVID-19 (in-network telemedicine, in-network office, in-network outpatient, in-network urgent care, and hospital emergency room).

How we’ll pay your claims for covered services.
When the above services are rendered on an in-network basis, Aetna will pay your contracted rate. We’ll include the member cost share until March 5, 2021. Cost-share includes deductibles, copayments and coinsurance.

Check the member’s plan to see if they qualify.
The New York rules apply only to:
- Fully insured commercial health plans written in New York
- Student health plans and municipal cooperative health plans subject to the jurisdiction of New York

Here’s how you can learn more.
Aetna has information on cost-sharing waivers for other plans on Aetna.com. If you have questions, call your Aetna representative. Visit the New York’s Department of Financial Services (DFS) website at DFS.NY.gov for details on New York’s COVID-19 guidance, emergency legislation and rules.

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