



# New York Requires Insureds Are Not Charged For Personal Protective Equipment (PPE).

Dear Participating Provider,

On August 5, 2020, the New York Department of Financial Services announced members covered under health and dental insurance plans may not be charged for PPE.

The state has asked us to find out if our participating providers have charged members for PPE and if so, to make sure the members are refunded.

## **What happens next?**

If you've charged our members for PPE, please make sure they receive a refund and let your Aetna network representative know when the refund is issued.

## **Which Aetna members does the New York guidance apply to?**

The New York guidance applies only to:

- Fully insured commercial health and dental plans written in New York
- Student health plans and municipal cooperative health plans subject to the jurisdiction of New York
- We also apply this to vision plans

## **Will Aetna reimburse providers for PPE?**

Aetna generally does not reimburse doctors and dentists for Personal Protection Equipment. PPE, like other disposable infection control supplies, is part of the cost of the underlying procedure.

## **Here's how you can learn more.**

Visit the New York Department of Financial Services' website and view the Department's Circular Letter No. 14 (2020):

[https://www.dfs.ny.gov/industry\\_guidance/circular\\_letters](https://www.dfs.ny.gov/industry_guidance/circular_letters)

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