

Illinois 2021 Prior Authorization Statistics	Total
Total number of prior authorization requests received	791
Total number of prior authorization requests denied	68
Total number of denied prior authorization requests upheld after appeal	1
Total number of denied prior authorization requests overturned after appeal	0
Top 5 denial reasons:	
1.) Does Not Meet Medical Necessity	9
2.) Required Treatment/Testing not completed	5
3.) Coverage Denial- Not a Covered Service	6
4.) Lack of Clinical	0
5.) Other Coverage Primary	0
Average time between submission of a prior authorization request and response	2