<table>
<thead>
<tr>
<th>Optum Health Illinois 2021 Prior Authorization Statistics</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Topic</strong></td>
<td><strong>Count</strong></td>
</tr>
<tr>
<td>Total number of prior authorization requests received</td>
<td>1</td>
</tr>
<tr>
<td>Number of prior authorization requests denied</td>
<td>0</td>
</tr>
<tr>
<td>Number of requests appealed</td>
<td>0</td>
</tr>
<tr>
<td>Average time between submission and response</td>
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</table>

<table>
<thead>
<tr>
<th>Top 5 Reasons for Denial</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.) Does Not Meet Medical Necessity</td>
<td>0</td>
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<tr>
<td>2.) Required Treatment/Testing not completed</td>
<td>0</td>
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<tr>
<td>3.) Coverage Denial- Not a Covered Service</td>
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<tr>
<td>4.) Lack of Clinical</td>
<td>0</td>
</tr>
<tr>
<td>5.) Other Coverage Primary</td>
<td>0</td>
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</tbody>
</table>