

CVS Health® Enterprise COVID-19 Vaccine Plan Sponsor Frequently Asked Questions

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These questions are specific to plan sponsors.

What you need to know about the Coronavirus (COVID-19)

CVS Health is actively monitoring the global COVID-19 pandemic, including guidance from trusted sources of clinical information such as the Centers for Disease Control (CDC) and World Health Organization (WHO). Below is information about policies and procedures that CVS Health has implemented that focus on the health and safety of our colleagues, customers, members, and patients. For more information about the virus, please visit the [CDC](#) and/or [WHO websites](#) dedicated to this issue.

Enterprise COVID-19 vaccine FAQ

Click [here](#) for all Aetna Member Frequently Asked Questions.

Click [here](#) for General Vaccine Information and CVS Health Support.

Employer/Plan Sponsor FAQs

1. How is Aetna preparing for the roll-out of the COVID-19 vaccine?

Aetna, as part of CVS Health, is committed to supporting our clients and members when a vaccine becomes available for the broader population.

Our steps include:

- Building a robust communications strategy regarding availability of vaccinations and options for receiving the vaccine
- Training staff including service and clinical teams
- Adding the COVID-19 vaccine to our overall pharmacy vaccination program

As part of our efforts, we will ensure that medical and pharmacy claims properly determine what costs are covered by health insurance and that pharmacies and medical providers are reimbursed appropriately for administration of the vaccine.

2. Will the COVID-19 vaccine be part of the Aetna vaccine program?

Yes, the COVID-19 vaccine will be part of the Aetna vaccine program. In addition, Aetna's pharmacy benefit partner, CVS Caremark, will cover COVID-19 vaccinations provided by all approved retail pharmacies in its network.

3. Will Aetna/CVS support on-site workplace vaccination events?

Due to storage requirements for many of the vaccines, CVS will only administer the vaccine in CVS Pharmacy locations. As new vaccinations become available, we anticipate possible worksite options.

4. Which COVID-19 vaccinations will Aetna cover?

Aetna will cover any COVID-19 vaccine that has received FDA authorization, at no added cost to members. To date, the FDA has issued Emergency Use Authorizations for the Pfizer-BioNTech and Moderna COVID-19 vaccines.

5. Are Aetna clients expected to pay for the vaccine?

The federal government has paid for the vaccine itself. Aetna will cover the cost of the COVID-19 vaccine administration for Aetna insured members, and self-insured plans will cover the administration costs for their members.

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6. What is the pricing for administering a COVID-19 vaccine when providers have the ability to bill Aetna?

CMS has provided additional guidance to plans, states and providers to ensure that the statutory requirements related to COVID-19 vaccination and coverage of administration costs are implemented as Congress intended. [CMS issued](#) the following payment allowances and related information for administering COVID-19 vaccines during the Public Health Emergency:

COVID-19 vaccine administration reimbursement rates:

- 0001A - (Pfizer Admin): ADM SARSCOV2 30MCG/0.3ML 1ST - Rate: \$16.94
- 0002A - (Pfizer Admin): ADM SARSCOV2 30MCG/0.3ML 2ND - Rate: \$28.39
- 0011A - (Moderna Admin): ADM SARSCOV2 100MCG/0.5ML1ST - Rate: \$16.94
- 0012A - (Moderna Admin): ADM SARSCOV2 100MCG/0.5ML2ND - Rate: \$28.39

7. When a COVID-19 vaccine is available, how should providers bill for the vaccine and its administration?

Per [guidance provided by CMS](#), Medicare beneficiaries enrolled in MA plans will be able to access the COVID-19 vaccine, without cost sharing, at any Fee-for-Service provider or supplier participating in Medicare, and eligible to bill under Part B for vaccine administration, including those enrolled in Medicare as a mass immunizer or a physician, non-physician practitioner, hospital, clinic or group practice. Providers should submit claims for administration of the COVID-19 vaccine to the CMS Medicare Administrative Contractor (MAC) for payment.

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