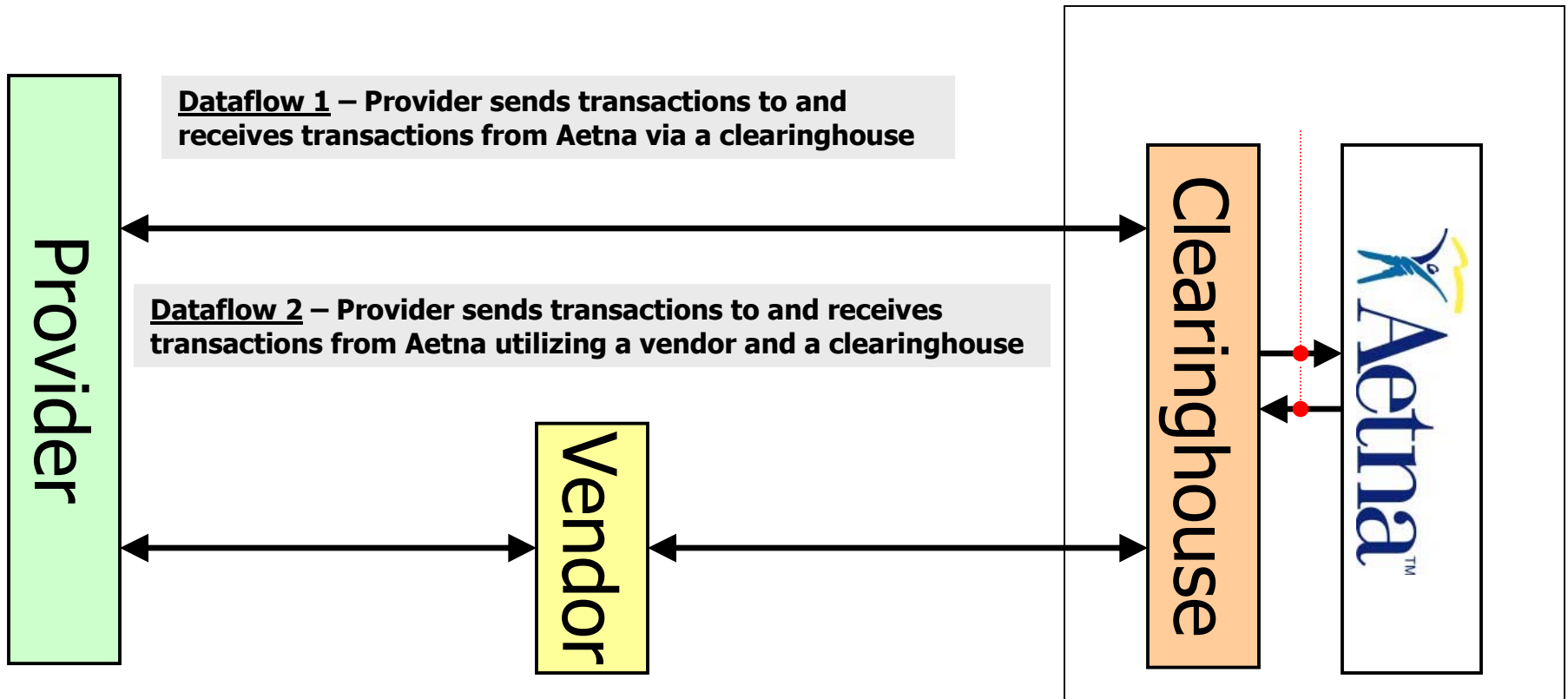


# Aetna Electronic Transaction Flow



**Vendor:** Third party, such as a billing service or practice management system, which provides a product or service that enables a provider to create, transmit or receive electronic transactions. Vendors establish a connection between provider, clearinghouses and health plans.

**Clearinghouse:** Third party, such as HDX, HealthFusion, NDCHealth, WebMD, ProxyMed, which provides a product or service that enables the provider or vendor to submit HIPAA compliant electronic transactions to multiple health plans. The clearinghouse may also provide additional services to the provider or vendor (i.e., translate non-compliant transaction to a HIPAA compliant transaction etc.).