

Aetna's Specialty Pharmacy Network At a Glance

The **Specialty Pharmacy Network (SPN)** is a network of participating specialty pharmacies that serves the injectable and other specialty medication needs of Aetna members with certain high-cost, high-risk chronic health conditions such as:

- Acromegaly
- Anemia
- Cancer*
- Crohn's Disease
- Cystic Fibrosis
- Deep Vein Thrombosis
- Gaucher's Disease
- Growth Deficiency
- Hemophilia
- Hepatitis
- HIV/AIDS
- Infertility
- Multiple Sclerosis
- Pulmonary Hypertension
- Renal Failure
- Respiratory Syncytial Virus
- Rheumatoid Arthritis
- Transplant

Additionally, the SPN Program provides physicians with access to anti-emetics, anti-infectives and pain-management agents.

Participating SPN Providers

ACCREDITO HEALTH

(includes Nova Factor, Inc., Hemophilia Health Services, and Accredo Therapeutics)

Phone: 1-888-221-2443

Fax: 1-888-286-8954

www.accredohealth.net

CHRONIMED INC.

Phone: 1-800-636-1133

Fax: 1-800-322-9674

www.chronimed.com

PRIORITY HEALTHCARE

(includes Freedom Drug, Chesapeake Infusion and Hemophilia of the Sunshine State)

Phone: 1-877-417-5383

Fax: 1-877-417-5385

www.priorityhealthcare.com

Advantages of Using SPN

- Physicians avoid the financial and administrative inconvenience of purchasing and billing.
- Patients may benefit from out-of-pocket savings and clinical and quality programs.

Geographic Coverage and Shipping

- The three SPN providers are licensed to dispense medications throughout the United States.
- They can ship to any patient or physician address within 24–48 hours.

Patient Services

- Dedicated toll-free telephone lines.
- Compliance monitoring (outreach calls to the patient to ensure compliance, check drug supply, etc.).
- Patient education and support 24 hours a day, 7 days a week.
- Patient satisfaction surveys.

Ordering Process

- Member-specific requests for covered medications should be forwarded to one of the three SPN providers.

- Requests should be submitted (on the standard Aetna SPN Medication Request Form which is available at www.aetna.com/formulary) via facsimile to the toll-free fax number of the selected SPN provider.
- Precertification** is required for all blood-clotting factors, growth hormone, IVIG and Rebif® in most HMO-based plans. In addition, other medications may require precertification under the terms of a member's plan. Aetna policy requires the physician to obtain precertification.
- Orders may be placed by members or physicians Monday through Friday, between the hours of 8 a.m. and 7 p.m. (Eastern). Complete orders are usually shipped within one business day of receipt.
- In emergency situations, complete orders received by 3 p.m. generally can be shipped the same day for next-day delivery.

Physician Stock Replacement Orders

In an urgent situation, if there is not enough time to order medication for an Aetna member, a physician may use medication in stock at their offices. Then, the physician can contact a participating SPN provider to have their stock replenished for that member.

*An Oncology Pharmacy Network (OPN) has been created to provide products and services related to the treatment of cancer. For more information contact your Aetna representative.

**Precertification may be required for Aetna's HMO and PPO plans in which injectable drugs are covered under the medical benefit. The physician is required to verify benefits coverage and precertification requirements.

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Rebif is a registered trademark of Serono, Inc. and Pfizer, Inc.

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Current information regarding the Preferred Specialty Pharmaceuticals List is available at www.aetna.com.