

Electronic claims transactions save you time and money

You may be familiar with this old adage — “You can never have too much extra time or money.” Did you know that submitting your claims electronically allows you to have more of both?

That’s right. Electronic claims submission has a higher acceptance rate versus paper submission, which means more time to dedicate to your patients. And, money in your pocket sooner!

Our electronic claims transactions are designed to:

- Be easy to use — if you need help, our dedicated staff can help you quickly prepare your office to submit claims electronically.
- Help you receive quicker reimbursement — the process is faster than traditional paper claims submission.

Electronic claims submission eliminates the need for stamps and trips to the post office.

- Keep your claims data protected — electronic submission from your office to our system is safe and secure.
- Give you quick reporting and replies — so you’ll know the status of your claims.
- Save you time and money — you’ll eliminate the printing, mailing prep and delivery time of paper claims.

Why put up with the extra administrative effort and waiting time required with paper claims when you can submit claims quicker and more securely with a few clicks of a mouse?



Submit your claims online in one of two ways

We offer a choice of electronic submission options. You can either:

1. Submit claims free of charge through Aetna's secure provider website via NaviNet®, available through www.aetna.com/provider.
2. Select one of our many directly connected clearinghouses. To view a list of our directly connected vendors, go to www.aetna.com/provider and select:
 - "Medical"
 - "Service Solutions"
 - "Electronic Connectivity"
 - "Clearinghouse Options"

It's easy to get started with Aetna

Before you can take advantage of submitting electronic claims directly to us through the Aetna secure provider website, you must be a registered user. Please follow the simple steps below to get started ... it's a snap!

Once on the Aetna home page (www.aetna.com), select:

- "Health Care Professionals"
- "Medical"
- "Register Now!" from the green box on the right

Beyond simple claims submission, other time-saving electronic transactions await

Once you discover the many benefits of electronic claims submission, you won't want to stop there! We're confident you'll want to try our other electronic transactions after you've registered for the Aetna secure website. These transactions include:

- Verifying patient eligibility
- Submitting or inquiring about a referral or precertification
- Enrolling in electronic remittance advice/electronic funds transfer (ERA/EFT)
- Submitting secondary claims (coordination of benefits [COB] claims)
- Checking claims status and viewing your Explanation of Benefits (EOB) statements



Do you still have questions? Need more information?

Visit www.aetna.com and send us an e-mail by selecting the "Contact Us" link.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies (Aetna).

We want you to know®



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