

See how easy online electronic precertification can be

Enjoy greater convenience, cost savings and time

Put online precertification to work for you

Submitting and inquiring about your precertification requests electronically is a simple, efficient way to save your office both time and money. Aetna offers electronic precertification transactions and tools on our secure provider website via NaviNet[®] featuring:

- Availability for all Aetna benefits plans 24 hours a day, Monday through Saturday (Sunday availability begins at noon ET)

- Minimal wait time for initial responses (one minute or less)
- Secure data transmission
- Ability to search diagnosis and procedure codes by description
- The option to create a personalized list of "favorite" providers/facilities that you normally include on your precert requests

Many of our vendor partners also offer the ability to submit and inquire on precertifications.

Our Precertification Code Search Tool makes online precert even faster and easier!

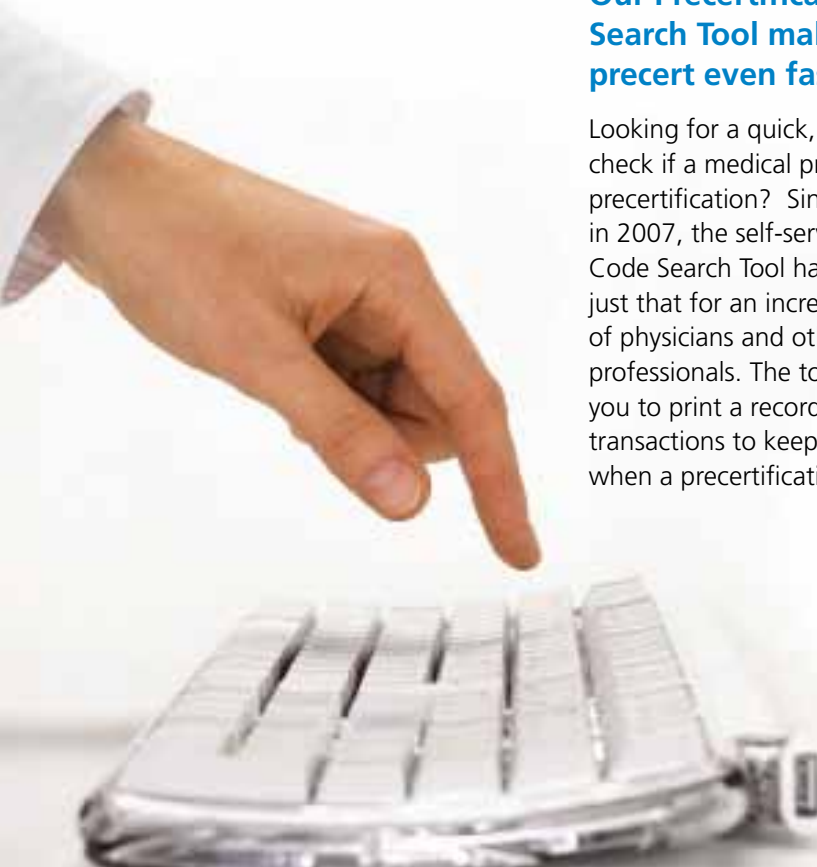
Looking for a quick, simple way to check if a medical procedure requires precertification? Since its introduction in 2007, the self-service Precertification Code Search Tool has been doing just that for an increasing number of physicians and other health care professionals. The tool also allows you to print a record of your transactions to keep a record even when a precertification is not required.

Using the Precert Code Search Tool is easy. The Precert Code Search Tool is conveniently located on both our public and secure websites. Find the Precert Code Search Tool on www.aetna.com by selecting:

- Health Care Professionals, Service Solutions
- Electronic Connectivity, Medical
- Choose Precertification List in the left navigation
- Then the Aetna Participating Provider Precertification List

Registered users of our secure provider website via NaviNet[®] can find the Precert Code Search Tool on the Aetna Plan Central home page under "Resources."

Simply enter a valid five-digit CPT or HCPCS code. You'll know immediately if precertification is required, or if precert is required through a delegated organization (MedSolutions, National Imaging Associates, CareCore) and not through Aetna.



Getting started is easy

Contact your software vendor/clearinghouse and verify it can submit real-time precertification transactions to Aetna. If it can, you're on your way.

If not, visit www.aetna.com/provider to learn more about the electronic connectivity solutions that are right for you.

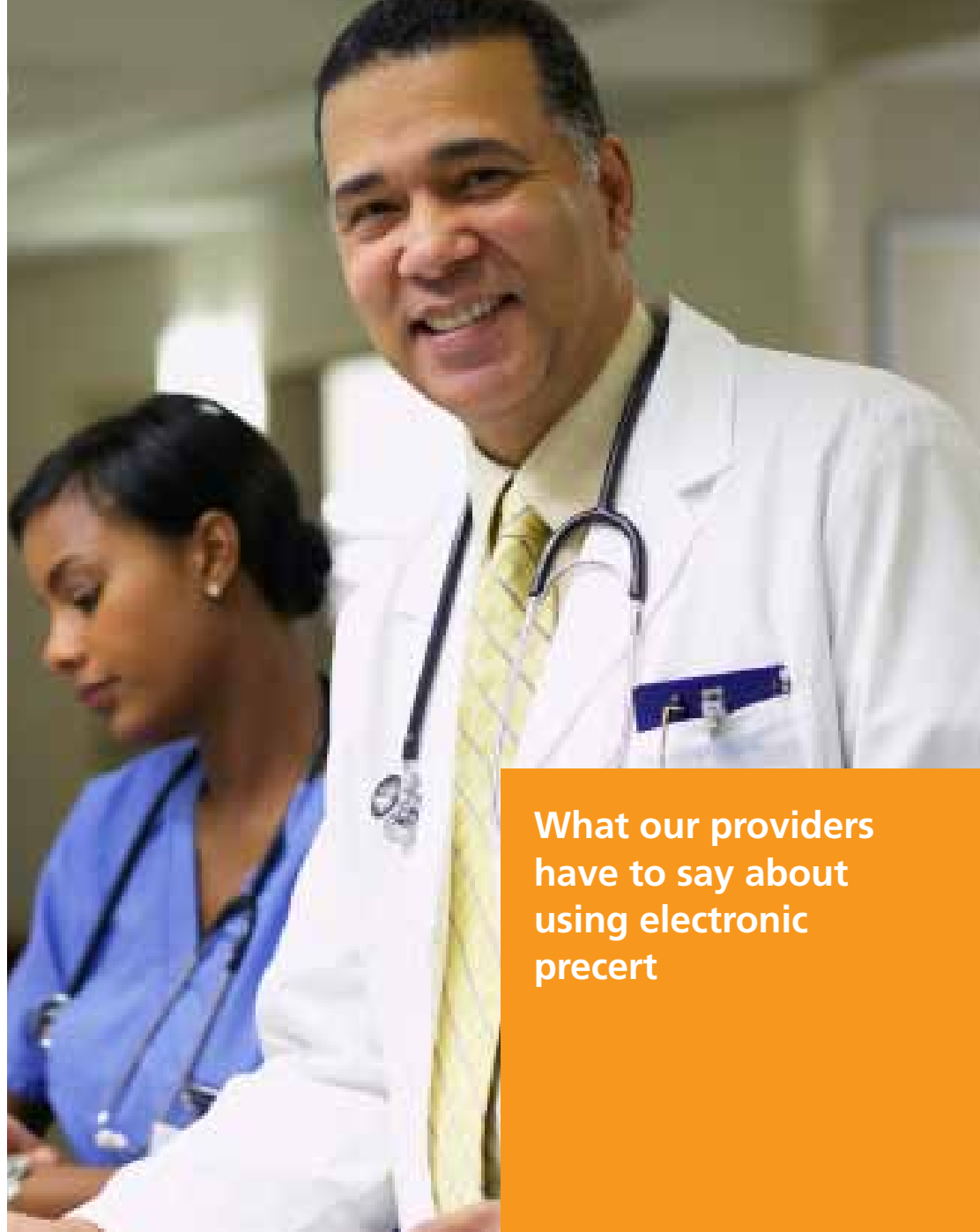
Or simply log in to our secure provider website via NaviNet® and access our online precertification transactions from the Aetna Plan Central home page.

"Everyone in my department uses the Aetna online precertification since it is very easy, convenient and time-saving. Aetna's electronic precertification is a must that every medical facility should have."

– Arizona medical facility administrator

"Aetna precert has made our lives better! It's user-friendly and fast. We love it!"

– Illinois hospital administrator



**What our providers
have to say about
using electronic
precert**

Need more information?

Visit www.aetna.com and send us an e-mail by selecting the "Contact Us" link.

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