



June 2008

Dear Aetna DMO® Participant:

We are pleased to continue as your DMO carrier for plan year 2009, September 1, 2008 through August 31, 2009. We look forward to continuing to provide you and your covered family members with affordable, broad-based dental coverage.

Please keep the following points in mind:

- As a current participant, you do not need to reenroll. You will be reenrolled automatically.
- Your DMO monthly premium cost for plan year 2009 will **not change**.
- To get the most out of your plan, you should select a participating general dentist for yourself and your covered eligible dependents. If you wish, you may choose a different dentist for each covered eligible member of your family. Participating dentists are located in most, but not all areas of Texas.

To find a listing of general dentists who participate in the network specific to the Texas Employees Group Benefits Program (GBP):

- Go to the Employees Retirement System of Texas (ERS) website at www.ers.state.tx.us.
- Once on the site, go to “Insurance,” “Dental,” then “Aetna.”

You may also call DMO Customer Service at 1-800-275-1794 and request a listing of general dentist offices in your area.

- Each ID card has information for up to four covered members in a single family. The employee and covered spouse each receive an ID card.
- The Dental Care Schedule gives a complete listing of covered procedures and applicable patient payments for services performed by your selected participating DMO general dentist. You can find the Dental Care Schedule on the ERS website or you may contact DMO Customer Service at 1-800-275-1794. There are **no changes** to the schedule for plan year 2009.
- You have access to value-added programs*, including Simple Steps To Better Dental Health®, Aetna VisionSM discounts, Aetna’s Fitness Program, and Aetna Natural Products and ServicesSM program.
- You can email us if you have questions or would like to change your general dentist. Go to the ERS website at www.ers.state.tx.us, click on “Insurance,” “Dental,” then, “Aetna.” Once in the Aetna Dental website, select “Aetna Customer Service” and follow the prompts.

Aetna Dental representatives will be attending the ERS Summer Enrollment fairs and will be available to visit with you personally about the Aetna DMO. We are proud to be included as a partner with ERS in providing benefits for ERS members.

Sincerely,

Aetna Dental Inc.

*ERS cannot and does not guarantee the length of time that a specific or type of value-added product will be offered or that a product will be offered in the future. If you have any questions or concerns about these products, please contact the carrier directly.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies. In Texas, the Aetna company that offers DMO benefits coverage is Aetna Dental Inc.

Not all dental services are covered. See plan documents for a complete description of benefits, exclusions, limitations, and conditions of coverage. Plan features and availability may vary by location and are subject to change. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services. Information subject to change. For more information about the Aetna ERS plan, refer to www.ers.state.tx.us.