

Quick reference guide for providers

Aetna LeapSM plans — Iowa



What you need to know

- Renewing CoventryOne[®] plan members will be moving to Aetna Leap plans
- No primary care physician (PCP) requirements
- No referral requirements
- Aetna Health Network OptionSM plans
 - Include out-of-network coverage
- Aetna Health Network OnlySM plans
 - No out-of-network coverage, except for coverage of emergency services
- Fixed copayments for certain services
- No coinsurance for in-network services
- The Aetna Leap pharmacy network doesn't include all pharmacies — please see page 3 for additional details

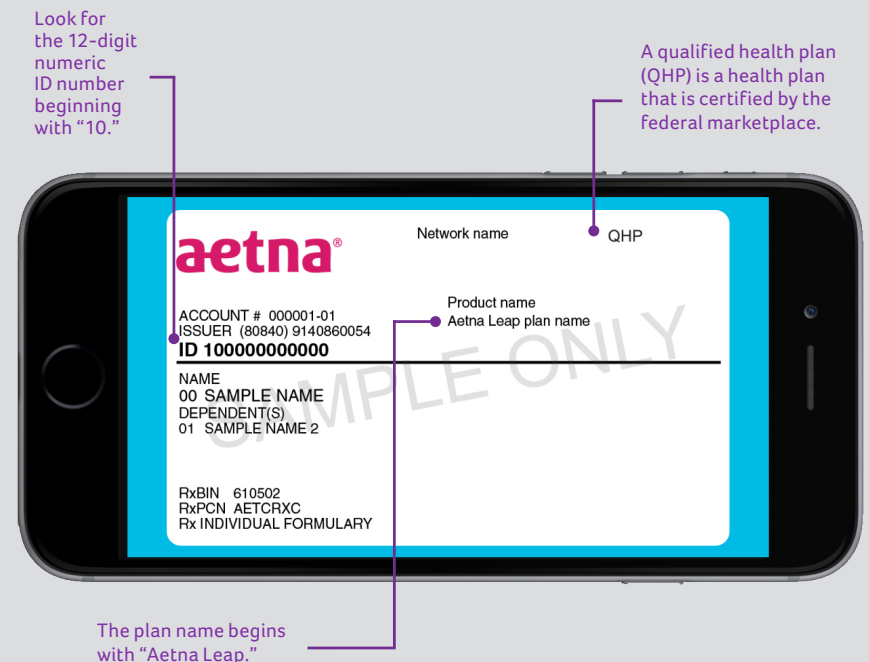
How this affects your payments from us

- PCPs and specialists will receive fee-for-service payments for Aetna Leap members.
- You don't need to take any specific action. You'll be reimbursed based on your contract with us.
- Aetna Leap payments are not bundled with other Aetna payments.

How to recognize an Aetna Leap member

Aetna Leap members have digital member ID cards. They can view or print their digital member ID card from their computer or mobile device. A member may choose to provide you with a photocopy or a digital version of their ID card. They may not have a plastic ID card.

You can verify eligibility, and view and print member ID cards, on our secure provider website.



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Aetna Leap network options in Iowa

View the grid to see where Aetna Leap plans are available. You're only considered in network if you participate in one of the networks listed.

Aetna Leap plan members should seek care from providers within their specific network in order to save money. There's no reciprocity between these networks. Aetna Health Network Only plans have no out-of-network coverage except for emergency services.

| Provider network* | Available in these counties | Product type | Out-of-network coverage | PCP selection required | PCP referral required |
|---------------------------------|--|-----------------------------|-------------------------|------------------------|-----------------------|
| Iowa | | | | | |
| Mercy | Dallas, Polk, Warren | Aetna Health Network Option | Yes | No | No |
| UnityPoint Health | Boone, Dallas, Jasper, Madison, Marion, Polk, Warren | Aetna Health Network Option | Yes | No | No |
| UnityPoint Health | Clinton, Muscatine, Scott | Aetna Health Network Option | Yes | No | No |
| UnityPoint Health | Benton, Buchanan, Linn | Aetna Health Network Option | Yes | No | No |
| UnityPoint Health | Black Hawk, Bremer | Aetna Health Network Option | Yes | No | No |
| Patient Preferred | Ida, Monona, Plymouth, Sioux, Woodbury | Aetna Health Network Option | Yes | No | No |
| CHI Health Omaha** | Pottawattamie, Douglas (NE), Sarpy (NE) | Aetna Health Network Only | No*** | No | No |
| MIPPA | Pottawattamie, Douglas (NE), Sarpy (NE) | Aetna Health Network Option | Yes | No | No |
| Nebraska Health Network' | Mills, Pottawattamie, Douglas (NE), Sarpy (NE) | Aetna Health Network Only | No*** | No | No |
| Broad | All counties in Iowa EXCEPT for the following 23: Adams, Allamakee, Buena Vista, Chickasaw, Davis, Fayette, Howard, Iowa, Jefferson, Johnson, Keokuk, Lee, Louisa, Mahaska, Monroe, O'Brien, Page, Pocahontas, Taylor, Van Buren, Wapello, Wayne, Winneshiek | Aetna Health Network Option | Yes | No | No |

How to search for an Aetna Leap provider

Visit our online provider directory to verify participation.

- Go to **www.aetna.com**. Select "Health Care Professionals," then select "Online Provider Directory" under "Helpful Links."
- Under "Search for," enter provider name or specialty and enter location (ZIP, city or state).
- Click "Search," then choose a "2017 Aetna Leap plan/Aetna Individual Plan" from the "Select a Plan" drop-down menu.

Want to link to the directory online? Click [here](#).

Note: Aetna Leap plan members also have their own provider search on their secure member website.

*Networks may not be available in all ZIP codes and are subject to change.

**CHI Health Omaha network primarily includes CHI Health facilities and providers, UniNet PHO providers and facilities, and Children's Hospital & Medical Center.

***Out-of-network benefits are not available, except in an emergency.

†Nebraska Health Network primarily includes Nebraska Medicine providers and facilities, Methodist PHO providers and facilities, Children's Health Network, and Children's Hospital & Medical Center.

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QUICK FACTS FOR ADMINISTERING AETNA LEAP PLANS

| | | |
|---------------------------------|--|---|
| PCP | PCP selection is encouraged, but not required. | |
| Eligibility and benefits | <p>Go to www.aetna.com, select “Health Care Professionals,” then select “Log in/Register.” Enter your user name and password to log in to NaviNet®, our secure provider website. When submitting eligibility inquiries, you must use one of the following search options:</p> <ul style="list-style-type: none"> • Member name/date of birth • Member ID/date of birth (using the patient’s 12-digit ID listed on the ID card) • Member ID/member name (using the patient’s 12-digit ID listed on the ID card) <p><i>Note: Click the ID card image on the left side of the “Eligibility Details” screen to view, print or save the patient’s digital member ID card. Security officer enablement is required if you don’t see the image.</i></p> | |
| Referrals | Referrals are not required to see a specialist. | |
| Precertification | <p>Follow our precertification guidelines. Visit our online precertification information page to view precertification lists and our code search tool. Visit www.aetna.com and select “Health Care Professionals,” then choose “Precertification” from the “Working with Us” menu.</p> | |
| Claims mailing address | <p>Electronic claims submission Submit electronic claims using electronic payer ID 60054.</p> | <p>Paper claims submission Mail to: Aetna PO Box 981106 El Paso, TX 79998-1106</p> |
| Laboratory information | <p>National preferred lab — Quest Diagnostics® Other national participating labs Other participating labs</p> | <p>Visit www.questdiagnostics.com. Visit www.aetna.com/dse/cms/codeAssets/html/National_Lab_Listing.html. Visit www.aetna.com. Select “Health Care Professionals.” Under “Helpful Links,” choose “Online Provider Directory.”</p> |
| Pharmacy | <p>The Aetna Leap pharmacy network doesn’t include all pharmacies. It includes national chains like CVS/pharmacy®, Target® and Walmart® — plus regional chains and independent local pharmacies. There is no coverage for using an out-of-network pharmacy. For example, Walgreens® and Rite Aid® are out-of-network pharmacies.</p> <p><i>Note: The use of the Aetna Rx Home Delivery® mail-order pharmacy isn’t mandatory, but it’s available to all of our members. It’s also convenient and can help them save money.</i></p> <p><i>If members use specialty drugs, they must use a specialty pharmacy that is part of our specialty pharmacy network.</i></p> | |



For more information, contact our Provider Service Center at **1-888-MDAetna (1-888-632-3862)**.

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