

Electronic Funds Transfer (EFT)

Receive claims payments up to one week faster than paper checks!



Enroll in EFT to receive prompt electronic payments right to your bank account

We know you are concerned about receiving prompt payments for services delivered. That's why EFT, a time-tested electronic solution, may be the answer for you. Instead of sending paper checks, we'll send payments to you via Electronic Funds Transfer (EFT) — a secure, free, online capability that allows you to:

- Get claims payments transmitted directly to your bank account(s) up to **one week faster than with paper checks**. This keeps the dollars flowing so you can continue your day-to-day operations.
- **Reduce mail** coming to your office, as well as **handling time by your staff**, and eliminate the need for trips to the bank. Reduced mail also saves paper and helps you manage your business more effectively with a convenient audit trail.
- **Easily verify payments** by matching them to submitted claims on an Electronic Remittance Advice (ERA) or electronic explanation of benefits (EOB) from our secure provider website via NaviNet®.

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Ready to get started with EFT?

Follow these simple steps:

- Fill out the ERA/EFT enrollment form and attach a voided check or letter from your banking institution. Enrollment forms are available online at: www.aetna.com/healthcare-professionals/claims-administration/billing-payment-reimbursement.html
- Fax the completed form to our secure enrollment desk listed on the form.

You'll begin receiving EFT payments directly to your bank account within 10-15 days after enrollment is completed. We'll provide you with confirmation documentation once we begin your setup.

Online resources can help you learn more about EFT

- Go to www.aetna.com, Health Care Professionals, Claims and Administration, then Billing, Payment and Reimbursement for more information about the variety of online services we offer, including EFT.
- Or use the Contact Us link on our website to send us a message.



www.aetna.com