

Quality health plans & benefits
Healthier living
Financial well-being
Intelligent solutions

aetnaSM

Focused on your patients' health

Aetna Specialty Pharmacy[®]

www.aetna.com



As Aetna's in-house specialty pharmacy, Aetna Specialty Pharmacy, offers specialty medication and support for your Aetna patients. We serve individuals with certain high-cost, high-risk chronic health conditions.

Refer your Aetna-insured patients to Aetna Specialty Pharmacy and enjoy:

- Less financial and administrative burden — no need to purchase and bill medication.
- Proactive refill process and ongoing compliance monitoring outreach.
- 24/7 access to nurse and pharmacist support for you and your patients.
- Free, secure delivery within 48 hours of confirming each order, or later if needed.
- Delivery to your office, your patient's home, or any other location needed.
- Package tracking to help ensure prompt delivery of each order.
- Self-injection training/education to help your patients understand their condition and treatment, when needed.
- Flexible payment options and help with patients' out-of-pocket costs, when needed.

How to easily place an order

- Go to **www.aetnaspecialtypharmacy.com**.
- Visit the "Welcome packet & forms" area to select and print the appropriate medication request form.
- Indicate delivery arrangements and patient or caregiver contact information on the form.
- Fax completed forms to **1-866-FAX-ASRX (1-866-329-2779)**.

Submit medical exception or precertification requests for drugs on the National Precertification List in one of three ways:

- **Fax** – Send your request to the Precertification unit at **1-866-267-3277**.
- **Phone** – Call the Precertification unit at **1-866-503-0857**.
- **Online** – Visit **www.aetna.com** and:
 - Select "Health Care Professionals" then "Medical Professionals Log In" to access our secure provider website.
 - Select "Plan Central" then "Aetna Health Plan."
 - Select "Aetna Support Center" then "Pharmacy." Scroll down to access the Online Drug Medical Exception/Precertification Request Form. The secure format lets you complete the form with the required information and submit it to us easily.
 - To check the status of a precertification request, select "Precertifications."

View the current drugs on the National Precertification List:

Visit **www.aetna.com** and click "Health Care Professionals." Then click "Policies and Guidelines" and "Precertification." There you will see a link to the Aetna Participating Provider Precertification List and more.

We're here to answer your questions.

To learn more about using Aetna Specialty Pharmacy, call **1-866-782-ASRX (1-866-782-2779)**.

Or, visit **www.aetnaspecialtypharmacy.com**. We look forward to working with you and your patients.

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Aetna Specialty Pharmacy refers to Aetna Specialty Pharmacy, LLC, a subsidiary of Aetna Inc., which is a licensed pharmacy that operates through specialty pharmacy prescription fulfillment.

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