

2019 - Dual Special Needs Plan (DSNP) Counties

State	2019 Counties	2019 DSNP Plan Name	Provider Service Center	Payer ID#	Paper claims address	Website address
FL	Broward	Coventry Medicare Summit Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Clay	Coventry Medicare Summit Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Duval	Coventry Medicare Summit Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Hernando	Coventry Medicare Summit Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Hillsborough	Coventry Medicare Summit Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Manatee	Aetna Medicare Select Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Marion	Coventry Medicare Summit Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Miami-Dade	Coventry Medicare Vista Plan (HMO SNP) Coventry Medicare Summit Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Orange	Aetna Medicare Select Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Osceola	Aetna Medicare Select Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Palm Beach	Coventry Medicare Summit Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com



2019 - Dual Special Needs Plan (DSNP) Counties

State	2019 Counties	2019 DSNP Plan Name	Provider Service Center	Payer ID#	Paper claims address	Website address
FL	Pasco	Coventry Medicare Summit Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Pinellas	Coventry Medicare Summit Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Polk	Coventry Medicare Summit Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Sarasota	Aetna Medicare Select Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	Seminole	Aetna Medicare Select Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	St. Johns	Coventry Medicare Summit Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
FL	St. Lucie	Coventry Medicare Summit Plan (HMO SNP)	1-855-423-9420 (TTY: 711)	25133	PO Box 7808, London, KY 40742	directprovider.com
GA	Clayton	Aetna Medicare Dual Preferred (HMO SNP)	1-866-613-4977 (TTY: 711)	25133	PO Box 7156, London, KY 40742-7156	directprovider.com
GA	DeKalb	Aetna Medicare Dual Preferred (HMO SNP)	1-866-613-4977 (TTY: 711)	25133	PO Box 7156, London, KY 40742-7156	directprovider.com
GA	Fulton	Aetna Medicare Dual Preferred (HMO SNP)	1-866-613-4977 (TTY: 711)	25133	PO Box 7156, London, KY 40742-7156	directprovider.com
KS	Johnson	Medicare Dual Preferred Plus (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
KS	Sedgwick	Medicare Dual Preferred Plus (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com

2019 - Dual Special Needs Plan (DSNP) Counties

State	2019 Counties	2019 DSNP Plan Name	Provider Service Center	Payer ID#	Paper claims address	Website address
LA	Jefferson	Aetna Medicare Dual Preferred (HMO SNP)	1-888-360-6626 (TTY: 711)	25133	PO Box 7819, London, KY 40742	directprovider.com
LA	Orleans	Aetna Medicare Dual Preferred (HMO SNP)	1-888-360-6626 (TTY: 711)	25133	PO Box 7819, London, KY 40742	directprovider.com
MO	Callaway	Gold Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
MO	Cass	Medicare Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
MO	Christian	Medicare Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
MO	Crawford	Gold Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
MO	Franklin	Gold Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
MO	Gasconade	Gold Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
MO	Greene	Medicare Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
MO	Jackson	Medicare Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
MO	Jefferson	Gold Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
MO	Lincoln	Gold Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
MO	St. Charles	Gold Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
MO	St. Louis	Gold Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
MO	St. Louis City	Gold Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com
MO	Warren	Gold Dual Core (HMO SNP)	1-800-727-9712 (TTY: 711)	25133	PO Box 8052, London, KY 40742	directprovider.com

State	2019 Counties	2019 DSNP Plan Name	Provider Service Center	Payer ID#	Paper claims address	Website address
OH	Columbiana	Aetna Better Health of Ohio Dual Preferred (HMO SNP)	1-800-260-3166 (TTY: 711)	50023	PO Box 64205, Phoenix, AZ 85082-4205	www.aetnabetterhealth.aetna.com/ohio-hmosnp
OH	Fulton	Aetna Better Health of Ohio Dual Preferred (HMO SNP)	1-800-260-3166 (TTY: 711)	50023	PO Box 64205, Phoenix, AZ 85082-4205	www.aetnabetterhealth.aetna.com/ohio-hmosnp
OH	Lucas	Aetna Better Health of Ohio Dual Preferred (HMO SNP)	1-800-260-3166 (TTY: 711)	50023	PO Box 64205, Phoenix, AZ 85082-4205	www.aetnabetterhealth.aetna.com/ohio-hmosnp
OH	Mahoning	Aetna Better Health of Ohio Dual Preferred (HMO SNP)	1-800-260-3166 (TTY: 711)	50023	PO Box 64205, Phoenix, AZ 85082-4205	www.aetnabetterhealth.aetna.com/ohio-hmosnp
OH	Ottawa	Aetna Better Health of Ohio Dual Preferred (HMO SNP)	1-800-260-3166 (TTY: 711)	50023	PO Box 64205, Phoenix, AZ 85082-4205	www.aetnabetterhealth.aetna.com/ohio-hmosnp
OH	Portage	Aetna Better Health of Ohio Dual Preferred (HMO SNP)	1-800-260-3166 (TTY: 711)	50023	PO Box 64205, Phoenix, AZ 85082-4205	www.aetnabetterhealth.aetna.com/ohio-hmosnp
OH	Stark	Aetna Better Health of Ohio Dual Preferred (HMO SNP)	1-800-260-3166 (TTY: 711)	50023	PO Box 64205, Phoenix, AZ 85082-4205	www.aetnabetterhealth.aetna.com/ohio-hmosnp
OH	Summit	Aetna Better Health of Ohio Dual Preferred (HMO SNP)	1-800-260-3166 (TTY: 711)	50023	PO Box 64205, Phoenix, AZ 85082-4205	www.aetnabetterhealth.aetna.com/ohio-hmosnp
OH	Trumbull	Aetna Better Health of Ohio Dual Preferred (HMO SNP)	1-800-260-3166 (TTY: 711)	50023	PO Box 64205, Phoenix, AZ 85082-4205	www.aetnabetterhealth.aetna.com/ohio-hmosnp
OH	Wayne	Aetna Better Health of Ohio Dual Preferred (HMO SNP)	1-800-260-3166 (TTY: 711)	50023	PO Box 64205, Phoenix, AZ 85082-4205	www.aetnabetterhealth.aetna.com/ohio-hmosnp
OH	Wood	Aetna Better Health of Ohio Dual Preferred (HMO SNP)	1-800-260-3166 (TTY: 711)	50023	PO Box 64205, Phoenix, AZ 85082-4205	www.aetnabetterhealth.aetna.com/ohio-hmosnp

State	2019 Counties	2019 DSNP Plan Name	Provider Service Center	Payer ID#	Paper claims address	Website address
PA	Adams	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Allegheny	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Beaver	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Berks	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Bucks	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Butler	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Chester	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Crawford	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Cumberland	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Dauphin	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Delaware	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Erie	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Fayette	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Lancaster	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Lawrence	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com

State	2019 Counties	2019 DSNP Plan Name	Provider Service Center	Payer ID#	Paper claims address	Website address
PA	Lebanon	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Lehigh	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Mercer	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Montgomery	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Northampton	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Philadelphia	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Washington	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	Westmoreland	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
PA	York	Advantra Cares (HMO SNP)	1-800-290-1090 (TTY: 711)	25133	PO Box 70897, London, KY 40742-7087	directprovider.com
TX	Bexar	Aetna Medicare Dual Core (HMO SNP)	1-800-371-8614 (TTY:711)	38692	PO Box 60938, Phoenix, AZ 85082-4205	www.aetnabetterhealth.com/te-xas-hmosnp
TX	Guadalupe	Aetna Medicare Dual Core (HMO SNP)	1-800-371-8614 (TTY:711)	38692	PO Box 60938, Phoenix, AZ 85082-4205	www.aetnabetterhealth.com/te-xas-hmosnp
TX	Johnson	Aetna Medicare Dual Core (HMO SNP)	1-800-371-8614 (TTY:711)	38692	PO Box 60938, Phoenix, AZ 85082-4205	www.aetnabetterhealth.com/te-xas-hmosnp
TX	Tarrant	Aetna Medicare Dual Core (HMO SNP)	1-800-371-8614 (TTY:711)	38692	PO Box 60938, Phoenix, AZ 85082-4205	www.aetnabetterhealth.com/te-xas-hmosnp
VA	All Counties	Aetna Better Health of Virginia (HMO SNP)	1-855-463-0933 (TTY:711)	128VA	PO Box 63518, Phoenix, AZ 85082-4205	https://www.aetnabetterhealth.com/virginia-hmosnp