

Know before you go!

Doctor Rates & Clinical Quality Information, Online

Informed health care decisions start here

Making decisions about your family's health and health-related finances can be stressful and confusing. This is especially true when a family member is ill or when costly medical care is involved.

That's why Aetna gives you an easy way to see and compare doctor rates.* Plus, you can quickly identify medical specialists who are some of the highest performers based on an evaluation of clinical performance and efficiency measures.

Ours was the first service of this kind. And it remains a fast, reliable way to find the details!

Armed with this information, you can make more informed decisions for yourself and your family.

Quickly look up doctor rates

You can go to our "View Rates for Aetna Members" online link. There, you can learn the rates doctors have agreed to receive from Aetna as reimbursement for up to 30 of the most widely used services, by specialty. These are services performed by primary care physicians, specialists and select health care professionals, such as chiropractors and physical therapists.

You will learn the actual rates, not just the amount of your copay or coinsurance. You can find rates for office visits, vaccinations, routine tests, and more.

Knowing the rates up front is especially important when you're responsible for paying even part of your health care costs. It's also helpful when budgeting for your health fund, health savings account or flexible spending account, or for seeing how quickly you may reach your deductible and coinsurance limits.

Aetna is making the price and quality of health care truly transparent!

Find out the facts *before* you make your next doctor's appointment.



*Members can only view rates for participating physicians and physician groups. Members cannot view rates for dentists, hospitals, behavioral health providers, or certain health care professionals. A doctor's rate represents what a doctor or health care professional would receive from Aetna as reimbursement for a specific service. Apply any deductible, copay and/or coinsurance amounts to determine your ultimate out-of-pocket cost for that specific service.

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Check doctor rates
and clinical quality
information online!

www.aetna.com

Now you can be sure you visit some of the highest performing specialists in their fields!

Choose from specialists in 12 medical categories who have been evaluated based on nationally recognized standards for clinical performance and efficiency.

Just look in our DocFind® online directory for these Aexcel-designated* physicians. They have a blue star next to their names★.

To identify the best candidates for Aexcel®, we studied 30-day hospital readmission rates, health complications, and treatment measures that can help improve health outcomes. We also looked at external recognition and board certification information specific to the physicians' Aexcel specialty.

Specialists who met these qualifications were then rated on cost efficiency. Physicians performing best overall were designated for Aexcel.

Aexcel specialty areas:

- Cardiology (heart and blood)
- Cardiothoracic (heart and chest) surgery
- Gastroenterology (digestive system)
- General surgery
- Neurology (nervous system)
- Neurosurgery (spinal column, spinal cord, brain and nerves)
- Obstetrics and gynecology (pregnancy and women's reproductive system)
- Orthopedics (bones and joints)
- Otolaryngology/ENT (the ears, nose, throat (ENT), and head and neck)
- Plastic surgery
- Urology (urinary tract and urogenital system)
- Vascular (veins and arteries) surgery

Here's how to get the facts about your doctor

Log in to your secure Aetna Navigator® member website through www.aetna.com. Then go to DocFind and look up your doctor. Select "Provider Detail." Then click on "View Rates for Aetna Members" or "View Clinical Quality and Efficiency." That's all there is to it!

You can also go to the Performance Networks page on www.aetna.com to find out more about Aexcel. First, select "I Want To." Under "Additional Resources" select "Plans & products." Then, on the top tool bar, choose "Health," then "Medical."

Up front rates and clinical quality information: Smart and healthy

- Be prepared for out-of-pocket costs before you visit the doctor
- Plan for health expenses and manage fund or health savings account dollars
- Make health care purchasing decisions based on overall value
- Make more informed treatment choices

*Aexcel is not available with HMO plans.

This material is for information only and is not an offer or invitation to contract. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services. The Aexcel designation is only a guide to choosing a physician. Members should confer with their existing physicians before making a decision. Designations have the risk of error and should not be the sole basis for selecting a doctor. Health benefits and insurance plans contain exclusions and limitations. This information is accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com.

Policy forms issued in Oklahoma include: HMO OK COC-5 09/07, HMO/OK GA-3 11/01, HMO OK POS RIDER 08/07, GR-23, and GR-29/GR-29N.

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We want you to know®



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