Let us help you get the specialty medicine you need

Get your specialty medicine sent right to your mailbox. Or anywhere you want. Plus, get extra support during your treatment. You can get many commonly prescribed specialty medicines through a network specialty pharmacy, like Aetna Specialty Pharmacy. Or, based on your plan, you can use a retail pharmacy.

Why use a specialty pharmacy?
If you’re taking a specialty medicine, you know there can be challenges. It may be expensive and have side effects. This can make it hard to stay on track with your doctor’s orders. Our nurses and pharmacists give you the extra support you may need. And our staff knows how to properly ship and handle special medicine to get it to you when you need it.

We serve our members across the country. It’s a one-stop shop for all your specialty medicine needs. Enjoy these helpful services:

- Free, secure delivery, generally within 48 hours of confirming your order, or later if you want
- Delivery to your home, doctor’s office or any other place you choose
- Package tracking for prompt delivery
- Training on how to self-inject your medicine, when necessary
- Flexible payment options for out-of-pocket costs, if needed
- Free injection supplies, like needles, syringes, alcohol swabs, adhesive bandages and sharps containers for needle waste, if needed

Learn how to use Aetna Specialty Pharmacy

We’re here to help you

- Just call us toll-free at 1-866-782-ASRX (1-866-782-2779) (TTY: 711).
- If you have questions about your pharmacy benefits or which pharmacy is right for you, call the toll-free number on your Aetna® member ID card.

Hours: 8 a.m. – 8 p.m. ET (Monday – Friday)

CA license # NRP 687 // NPI: 1942203187
These specialty pharmacies are also part of our network:


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**Caremark Specialty Pharmacy** — For members in Alabama, Connecticut, Delaware, District of Columbia, Florida, Georgia, Illinois, Indiana, Kansas, Louisiana, Maryland, Missouri, New Jersey, North Carolina, Ohio, Pennsylvania, South Carolina, Tennessee, Virginia and West Virginia. Caremark Specialty Pharmacy in Raleigh, North Carolina, can fill your prescription for a specialty medicine. Call **1-800-571-3922**.

**Caremark Specialty Pharmacy** — For members in Alabama, Arkansas, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, Louisiana, Mississippi, Missouri, New Jersey, North Carolina, Ohio, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas and Virginia. Caremark Specialty Pharmacy in Bartlett, Tennessee, can fill your prescription for a specialty medicine. Call **1-901-385-4100**.

**CVS Caremark Specialty Pharmacy** — For members in Florida and Puerto Rico. CVS Caremark Specialty Pharmacy in Rio Piedras, Puerto Rico, can fill your prescription for a specialty medicine. Call **1-888-280-1190**.


**CVS Pharmacy** — For members in Alaska, California, Colorado, Florida, Hawaii, Nevada, Texas and Washington. CVS Pharmacy in Honolulu, Hawaii, can fill your prescription for a specialty medicine. Call **1-800-896-1464**.


**Encompass RX** — For members in Alabama, Arkansas, Connecticut, Delaware, Georgia, Idaho, Illinois, Indiana, Kentucky, Louisiana, Maine, Massachusetts, Mississippi, New Hampshire, New Jersey, New Mexico, North Carolina, North Dakota, Oklahoma, Rhode Island, South Carolina, South Dakota, Tennessee, Utah, Virginia, Wisconsin and Wyoming. Encompass RX in Atlanta, Georgia, can fill your prescription for a specialty medicine. Call **1-855-443-9944**.

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