

Informed Health[®] Line



Have a health question?

Call Informed Health Line at 1-800-556-1555.

Available 24 hours a day, 7 days a week.

At Aetna, we're dedicated to providing information to help our members make informed choices about their health care. That's why we're pleased to offer you and your family unlimited access to our Informed Health Line.

Informed Health Line gives you 24-hour, toll-free access to a team of registered nurses experienced in providing information on a variety of health topics. This valuable service can help you learn about health conditions and medical procedures, or to improve the way you communicate with your doctor. For example, our Informed Health Line nurses can provide tips on how to describe health symptoms more clearly and ask the right questions during office visits with your doctor.

Informed Health Line also features an audio health library, a recorded collection of more than 2,000 health topics available in both English and Spanish. The audio health library contains information about common conditions and diseases, age and gender-specific health issues, dental care, mental health, substance abuse, weight loss and much more. Transfer to an Informed Health Line nurse at any time during your call.

Or, if you prefer to go online for health information, you can visit the Healthwise[®] Knowledgebase, one of the most advanced health databases available today. Get there quickly and easily using the Aetna Navigator[™] password-protected member website, at www.aetna.com.

These are just a few of the many easy-to-use resources Aetna offers to help you make health decisions that are right for you. Take advantage of Informed Health Line today.

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Informed Health Line nurses cannot diagnose, prescribe or give medical advice. Members should contact their physicians first with any questions or concerns regarding their health care needs. Not all topics discussed within the audio health service are covered expenses under your individual health benefits plan.

We want you to knowSM



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