Big networks, big savings

Aetna DMO® Access Dental Plan

So many ways for you to get the dental care you need and save
More choices, more savings!

Here’s an Aetna dental benefits and insurance plan that can help you save!

- Choose a primary care dentist (PCD) from our DMO† network. You can pick from more than 48,000 available dental practice locations.*
- You can also visit dentists and specialists in the Aetna Dental Access discount network. There are close to 88,000† available dental practice locations.

The discount dental network isn’t insurance, but isn’t it great to save on services like teeth whitening! Just show your member ID card at an Aetna Dental Access location. You’ll get 15 to 50 percent off dental services that are typically not covered by a dental plan. It feels good to pay less!

Access your DMO† network in three easy steps!

**Some states allow you to obtain limited benefits when you go out of network for covered services. Check your plan documents for details. In California, for some services, your dentist may refer you to out-of-network care. In Illinois, DMO plans provide limited out-of-network benefits. However, to receive maximum benefits, members must select and have care coordinated by a participating primary care dentist. In Illinois, the DMO plan is not an HMO.

***Your PCD keeps a list of eligible patients that is updated monthly. Your name will appear on this list when it is updated the month after your selection. Some dentists will only treat patients who appear on this printed monthly roster. Call the Member Services number on your Aetna ID card if your dentist needs to confirm your eligibility.

Dental benefits and dental insurance plans are underwritten by Aetna Dental Inc., Aetna Dental of California Inc., Aetna Health Inc. and/or Aetna Life Insurance Company (Aetna), and in Texas by Aetna Dental Inc., and in Arizona by Aetna Health Inc. Aetna Dental Access program is administered by Aetna Life Insurance Company (Aetna). Each insurer has sole financial responsibility for its own products.
coverage, more smiles!

Aetna Dental DMO* Access — something for everyone!

**CASEY†**
Casey is young and single. She cares about her smile. She’s starting a career, so she wants to spend wisely. Casey likes this plan because:

- **It’s affordable** — it costs less than her traditional DMO* plan.
- **It’s dynamic** — she has access to two networks.
- **It’s attractive** — she saves on cosmetic services, like teeth whitening.

**SAMANTHA†**
Samantha has young children. Her family’s health comes first. She insists on good preventive care. She needs to keep things simple. Samantha likes this plan because:

- **It protects** — preventive and diagnostic services are covered.
- **It’s flexible** — she has access to discounts.
- **It’s simple** — no claim forms to file in either network.

**GABE†**
Gabe’s children are in college. He’s focused on physical and financial health. He knows good oral health is important to overall health. Gabe likes this plan because:

- **It’s affordable** — a price that’s lower than a traditional DMO* offering.
- **It’s national** — he can find a dentist nearly anywhere he travels.
- **It’s convenient** — it provides access to the dental care he may need.

*State laws vary with regard to out-of-network benefits. In Illinois, DMO plans provide limited out-of-network benefits. However, to receive maximum benefits, members must select and have care coordinated by a participating primary care dentist. In Illinois, the DMO plan is not an HMO.

†These examples are for illustrative purposes only and do not reflect experiences by actual participants.
Choosing a network dentist

If a dentist is in both the DMO* and Aetna Dental Access network:

- You will be covered for eligible dental care under the DMO* plan.
- You will not get Aetna Dental Access discounts on any services.

Manage your dental benefits — our online tools make it a snap!

Find a dentist. Track a claim. Replace your ID card and more. It’s easy with your secure member website. Visit www.aetna.com to:

- Log in to DocFind, our online provider directory. You’ll find dentists who participate in Aetna’s DMO* and Dental Access networks.
- Estimate average costs for cleanings, fillings, X-rays, crowns, dentures and more before you get your Dental Access network discount.
- See who’s covered under your plan.
- Request replacement member ID cards.
- Send an e-mail to Member Services.

No computer — no problem

Call us, after you enroll, at the Member Services number on your Aetna ID card. Our experienced staff is ready to help!

Information at your fingertips

Visit our dental website at www.aetna.com. You can:

- Explore great online tools that make it easy to use your dental plan.
- Get answers to dental plan questions.
- Learn how to prevent a dental health problem before it begins.

You can also visit www.simplestepsdental.com. There you’ll find articles and facts on over 50 dental conditions and treatments. Have a question? There’s an Ask the Dentist feature and more!

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If you require language assistance from an Aetna representative, please call the Member Services number located on your ID card, and you will be connected with the language line if needed; or you may dial direct at 1-888-982-3862 (140 languages are available. You must ask for an interpreter). TDD 1-800-628-3323 (hearing impaired only).

Si requiere la asistencia de un representante de Aetna que hable su idioma, por favor llame al número de Servicios al Miembro que aparece en su tarjeta de identificación y se le comunicará con la línea de idiomas si es necesario; de lo contrario, puede llamar directamente al 1-888-982-3862 (140 idiomas disponibles. Debe pedir un intérprete). TDD-1-800-628-3323 (sólo para las personas con impedimentos auditivos).

This material is for information only and is not an offer or invitation to contract. An application must be obtained to obtain coverage. Rates and benefits vary by location. Dental information programs provide general dental information and are not a substitute for diagnosis or treatment by a dentist or other dental care professional. Dental benefits and dental insurance plans contain exclusions and limitations. Dental providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to dental services. Not all dental services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and/or group size and are subject to change. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com.

Policy forms issued in Oklahoma include: GR-9 and/or GR-9N, GR-23, and/or GR-29/GR-29N.